SAFETY AND HOMELAND SECURITY

45-00-00

Safety and Homeland Security

Office of the Secretary
- Administration
- Communication
- Delaware Emergency Management Agency
- Highway Safety
- Developmental Disabilities Council
- State Council for Persons with Disabilities

Office of the Alcoholic Beverage Control Commissioner

Capitol Police
- Executive
- Building Maintenance and Construction
- Patrol
- Criminal Investigation
- Special Investigation
- Aviation
- Traffic
- State Bureau of Identification
- Training
- Communications
- Transportation
- Community Relations

State Police
- Executive
- Building Maintenance and Construction
- Patrol
- Criminal Investigation
- Special Investigation
- Aviation
- Traffic
- State Bureau of Identification
- Training
- Communications
- Transportation
- Community Relations

MISSION

To promote and protect the safety of people and property in Delaware.

KEY OBJECTIVES

- Successful preparation for and response to natural and man-made catastrophes.
  - Ensure that federal and state mandates for services are accomplished, including statewide disaster mitigation.
  - Continue to increase disaster response and recovery capabilities.
  - In conjunction with the Federal Emergency Management Agency (FEMA), assist communities in planning to become disaster-resistant communities.
  - In cooperation with the Delaware State Police, State Fire School, Division of Public Health and local law enforcement agencies, plan, obtain equipment and support the implementation of training for homeland security or terrorist related events for the first responder community.
- Prevent crime.
  - Continue to reduce violent crime and Part I crimes within the Delaware State Police service area.
  - Increase intelligence gathering, analysis and dissemination to thwart criminal and terrorist acts.
  - Increase the number of criminal cases solved.
  - Continue training to address growing or emerging crime trends.
- Make the State’s highways safe.
  - Conduct enforcement efforts, education programs and public awareness efforts to increase seatbelt use.
  - Enhance enforcement and public awareness efforts, improve the adjudication process and continue to monitor treatment services aimed at reducing alcohol-related fatalities.
  - Enhance enforcement efforts, public awareness programs and educational efforts focused on
SAFETY AND HOMELAND SECURITY
45-00-00

- reducing fatal crashes resulting from aggressive driving behaviors.
- Continue efforts to develop and implement a statewide integrated data collection system.
- Enhance enforcement efforts, public awareness programs and educational efforts aimed at reducing pedestrian fatalities.

- Ensure the safety of State employees and facilities.
- Increase police and security presence within State facilities.
- Continue to develop and enhance planning, training and exercises in emergency evacuation and threat procedures.

- Protect the health of our citizens and youth.
- Continue enforcing the State Liquor Control Act and the rules of the Alcoholic Beverage Control Commissioner and Appeals Commission.
- Continue enforcing state and federal statutes on the prohibition of the sale of tobacco to minors.
- Produce public educational awareness programs regarding the responsible use of alcoholic beverages and tobacco products.

- Ensure reliable and effective statewide emergency communications capability.
- Support and maintain the statewide 800 MHz system.
- Support and maintain the State’s conventional radio systems.

**OPERATING BUDGET:**

- Recommend $695.0 (all funds) for 10 new troopers. This funding coupled with the recently signed agreement with Sussex County will ultimately exceed the administration’s goal of 680 troopers over the next several years.
- Recommend $633.5 in Special Investigation to pay for costs associated with maintaining the statewide Automated Fingerprint Identification System (AFIS).
- Recommend $481.0 in Delaware State Police for the 20 Year Retiree Pension Plan.
- Recommend $250.0 in Special Investigation to provide funding for in-car camera leasing and digital storage program.

**CAPITAL BUDGET:**

- Recommend $320.5 for the final lease payment of the helicopter delivered in Fiscal Year 2004.
- Recommend $2,400.0 for the third of five lease payments for the twin-engine helicopter delivered in Fiscal Year 2008.
- Recommend $700.0 for the Minor Capital Improvements and Equipment program to prevent deterioration of buildings and grounds, maintain a secure environment and to continue to eliminate the Department’s backlog of deferred maintenance.

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**FUNDING**

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**POSITIONS**

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**FY 2009 BUDGET HIGHLIGHTS**
OFFICE OF THE SECRETARY
45-01-00

MISSION
To promote safety and homeland security by coordinating and advocating for related policy and resources as well as serving as a liaison with the Governor’s Office, other state and non-state agencies, and the community at large.

KEY OBJECTIVES
- Provide departmental leadership in matters of safety and homeland security.
- Provide broad policy and fiscal guidance to the operating divisions.
- Encourage collaborative approaches to problem identification and solving.
- Coordinate policy, administrative and support functions for the Department, including budgetary and fiscal activities, public relations, information technology, legislative activities, and constituent relations.

BACKGROUND AND ACCOMPLISHMENTS
The Office of the Secretary provides:
- Chairmanship for the Delaware Homeland Security Council;
- Chairmanship for the Delaware Emergency Medical Services Oversight Committee;
- Membership to the Diamond State Port Corporation;
- Leadership and coordination of the Law Enforcement Subcommittee of the Domestic Violence Coordinating Council;
- Administration of State Aid to Local Law Enforcement (Grants-in-Aid appropriation);
- Coordination and development of departmental civilian employee training programs;
- Departmental technology coordination and implementation;
- Guidance to division directors;
- Leadership in security development and implementation;
- Leadership in data collection efforts involving traffic stops; and
- Decision-making during emergency response to natural and man-made disasters.

FUNDING

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POSITIONS

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ADMINISTRATION
45-01-01

ACTIVITIES
- Provide guidance in policy planning, operational priorities and mission execution.
- Promote community outreach activities and establish partnerships to improve delivery of services.
- Coordinate and execute the Department’s fiscal activities.
- Provide comprehensive human resource services to the division managers and employees, including training and continuing education opportunities.
- Provide public relations assistance to the divisions and coordinate the Department’s public relations activities.
- Develop, track and advocate the Department’s legislative agenda.
- Administer the State Aid to Local Law Enforcement program and related programs.
- Manage the Department’s information technology program.

PERFORMANCE MEASURES

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<tr>
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<tbody>
<tr>
<td>% of fiscal documents received, reviewed and processed within three days</td>
<td>96</td>
<td>95</td>
<td>97</td>
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<tr>
<td>% of constituent contacts responded to within three days</td>
<td>82</td>
<td>86</td>
<td>86</td>
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</table>
COMMUNICATION  
45-01-20

MISSION

To promote public safety through the installation, removal, repair, modification, and alignment of the State’s radio communication systems and electronic equipment, in-shop and at remote locations throughout the State. As resources permit, the Division extends its maintenance services to support fire, rescue, ambulance, county and municipal agencies.

KEY OBJECTIVES

- Support and maintain the State’s 800 MHz system, radio systems, mobile traffic radar, portable public address systems, and sound systems in Legislative Hall, focusing on minimizing customer outages.
- Extend services, subject to availability of resources, to municipalities, towns, counties and volunteer fire, rescue and ambulance companies.

BACKGROUND AND ACCOMPLISHMENTS

In addition to maintenance and repairs, the Division was instrumental in the installation of the 800 MHz system, microwave systems, mobile data computers, automatic vehicle location and global positioning systems, automatic passenger counters, paging systems, radar equipment, variable messaging/speed signs, and sound/recorder systems at Legislative Hall.

The Division was instrumental in securing funding to enhance the 800 MHz system to provide in-building coverage.

The Division assisted municipal police agencies with encryption capabilities.

The Division extended its services to provide support for New Castle and Kent counties; Delaware Transit Corporation; the cities of Wilmington, Dover, Smyrna, Milford, and Rehoboth Beach; and the Delaware Volunteer Firemen’s Association.

The Division also assisted the cities of Rehoboth, Wilmington and Dover by writing grant applications for interoperable communications equipment.

The Division is assisting in the development of the Statewide Communications Interoperability Plan (SCIP) in conjunction with the Public Safety Interoperable Communications (PSIC) grant program.

ACTIVITIES

- Repair and maintain over 20,939 pieces of equipment throughout the State, including:
  - Portable and fixed radios;
  - Public address and sound systems;
  - Mobile traffic radar and video systems;
  - 911 computer consoles;
  - Digital microwave systems;
  - Uninterruptible power supplies;
  - System and fault management terminals;
  - Network servers;
  - Mobile data terminals;
  - Automatic vehicle location systems;
  - Passenger counters; and
  - Annunciators and sirens.
- Perform system and fault management for the 800 MHz system.
- Participate in the planning and implementation of radio systems.
- Respond to emergencies affecting communications.
- Manage the 800 MHz Users Group.
- Manage tower leases.
- Obtain and manage contractual support for:
  - Depot repairs;
  - Electronics and civil engineering;
  - Generator and air conditioner maintenance;
  - Test equipment calibration;
  - Tower climbing and maintenance;
  - Grounds keeping;
  - Software support;
  - Technical assistance and training;
  - Shipments and delivery; and
  - Fire suppression systems.

PERFORMANCE MEASURES

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<tr>
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<tbody>
<tr>
<td>% of 800 MHz portable radio in-building coverage tested above the ground floors</td>
<td>95 New Castle</td>
<td>95 Kent</td>
<td>95 New Castle</td>
</tr>
<tr>
<td>% of buildings tested that performed satisfactorily</td>
<td>N/A</td>
<td>98 Kent</td>
<td>95 New Castle</td>
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</table>
**DELAWARE EMERGENCY MANAGEMENT AGENCY**

**45-01-30**

**MISSION**

The Delaware Emergency Management Agency (DEMA) is the lead agency for coordination of comprehensive, all-hazard emergency preparedness, training, response, recovery, and mitigation services in order to save lives, protect Delaware’s economic base and reduce the impact of emergencies.

**KEY OBJECTIVES**

- Ensure that federal and state mandates for services are accomplished, including statewide disaster mitigation.
- Continue to increase disaster response and recovery capabilities.
- In conjunction with the Federal Emergency Management Agency (FEMA), upgrade the Standard Mitigation Plan to an Enhanced Mitigation Plan.
- Implement the National Incident Management System (NIMS) and incorporate NIMS into plans, including the Delaware Emergency Operations Plan (DEOP) and the State Emergency Response Team (SERT).
- Revise the DEOP to ensure consistency with the National Response Plan (NRP).
- Conduct aggressive outreach program for all-hazards preparedness.

**BACKGROUND AND ACCOMPLISHMENTS**

DEMA, along with local organizations for emergency management, addresses the possibility of the occurrence of emergencies, including natural, radiological, chemical hazards, terrorism, and situations pertaining to civil defense and public peace.

DEMA continues to coordinate and participate in both disaster response and preparedness activities. Agency accomplishments include:

- Improved capability to secure federal disaster declarations and administer federal disaster recovery;
- Completed the revision and publication of the DEOP with an all-hazard approach;
- Supported and utilized the Emergency Management Assistance Compact (EMAC) for Hurricane Katrina, which permits the sharing of resources between states during major emergencies or disasters;
- Conducted EMAC training for state and local personnel;
- Implemented the Delaware Emergency Notification System (DENS), a statewide emergency notification system for rapidly notifying the public by telephone in the event of an emergency;
- Developed private-public, as well as state-local partnerships to coordinate information and resources for planning, response and recovery from emergencies;
- Expanded the Natural Hazard Mitigation program to incorporate land use planning on local, state and regional initiatives;
- Delaware was the first state to achieve Storm Ready status, as recognized by the National Oceanic and Atmospheric Administration (NOAA). Delaware continues to maintain this achievement;
- Prepared for the FEMA-evaluated Radiological Plume Pathway Exercise in 2008 for the Salem-Hope Creek nuclear generating stations;
- Supported and maintained a mobile radiation monitoring vehicle for gathering radiological information and electronic relay to the State Emergency Operations Center;
- Oversaw installation of a new, upgraded nuclear facility siren system in Delaware;
- Administered approximately $65 million of federal grants, providing equipment, training, exercise, and planning activities to over 10,000 emergency response personnel to improve their terrorism preparedness;
- Maintained a database for tracking weapons of mass destruction (WMD) equipment state-wide;
- Updated and received FEMA approval for the State All-Hazards Standard Mitigation in August 2007; and
- Established 13 citizen’s corps councils in Delaware.

**ACTIVITIES**

- Revise DEOP to comply with the Incident Command System (ICS) format;
Plan, train, coordinate and support response efforts of all-hazard homeland security issues including chemical, biological, explosive, incendiary, radiological, technological, and natural or storm-related hazards;

Review and provide training on the DEOP and incorporate the statewide catastrophic emergency plan revision into specific DEOP annexes;

Conduct National Incident Management System (NIMS)/Incident Command System (ICS) training statewide;

Conduct Emergency Management Assistance Compact (EMAC) training;

Conduct statewide terrorism preparedness threat, capability and needs assessments for emergency response disciplines;

Identify and train statewide and multi-discipline incident management teams;

Develop comprehensive Delaware shelter strategy for community shelters, capable of sheltering general population evacuees, as well as evacuees with medical/special needs, unaccompanied minors and pets;

Develop an Unaccompanied Children Center Plan;

Develop a Delaware Animal Response Team;

Develop a new Debris Management Plan;

Revise the State Emergency Response Team (SERT) Plan to comply with the NIMS and to incorporate procedures for responding to radiological incidents not associated with commercial nuclear power plants;

Support evacuation planning for the Delmarva Peninsula;

Participate in emergency planning for the disabled/special needs communities;

Participate in Mass Casualty Transport Plan development;

Lead the program to provide Potassium Iodide (KI) for the affected public residing or working in the 10-mile emergency planning zone surrounding the Salem/Hope Creek nuclear generating stations located in New Jersey;

Prepare to activate the Emergency Operations Center (EOC) as the central point of coordination and support for pre-disaster, ongoing and post-disaster recovery activities;

Prepare to coordinate post-emergency recovery efforts through, and with, FEMA; and

Conduct, coordinate and support training initiatives to better prepare responders and support agencies in the delivery of their services during Homeland Security, natural or technological emergencies.

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<tr>
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<tbody>
<tr>
<td># of completed plans within the mandated time period</td>
<td>15</td>
<td>15</td>
<td>17</td>
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<tr>
<td># of comprehensive annual updates of plans during the required time period</td>
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<td>11</td>
<td>11</td>
</tr>
<tr>
<td>% of plans and procedures exercised and evaluated</td>
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<td>75</td>
<td>75</td>
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<tr>
<td># of emergency management jurisdictions in which training and outreach were provided in support of plans</td>
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<td>4</td>
<td>4</td>
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**HIGHWAY SAFETY**

**45-01-40**

**MISSION**

The Office of Highway Safety (OHS) is committed to improving safety and security on Delaware roadways through the administration of federal highway safety funds, development of countermeasures to combat unsafe driving behaviors, and collection and analysis of traffic crash data.

Further, OHS promotes public safety through the administration and distribution of federal highway safety funds for a variety of state and local highway safety programs and initiatives. OHS is committed to providing accurate and timely data coupled with quality customer service.

**KEY OBJECTIVES**

- Occupant Protection - conduct enforcement and public awareness initiatives to increase the statewide seat belt use rate.
- Impaired Driving - conduct enforcement and public awareness initiatives and continue to monitor alcohol and other drug treatment services to decrease the percentage of impaired driving-related fatalities.
- Aggressive Driving - conduct enforcement and public awareness initiatives to decrease the percentage of fatal crashes resulting from aggressive driving behaviors.
- Traffic Records Management System - continue efforts to implement a statewide-integrated crash data collection system to allow for comprehensive analysis of all traffic crashes and improve the
timeliness, accuracy and completeness of available highway safety information.

- **Pedestrian Safety** - conduct enforcement and public awareness initiatives to decrease the percentage of pedestrian fatalities.

- **Motorcycle Safety** - conduct enforcement and public awareness initiatives to decrease the percentage of motorcycle fatalities.

**BACKGROUND AND ACCOMPLISHMENTS**

OHS coordinates highway safety programming focused on: public outreach and education; high visibility enforcement; utilization of new safety technology; and collaboration with various safety and business organizations and other state and local governments. Programming resources are directed to the following identified highway safety priority areas: occupant protection, impaired driving, aggressive driving, traffic records, pedestrian safety, and motorcycle safety.

OHS advocated for successful passage of the primary seat belt law and upgraded the child passenger safety law, allowing law enforcement officers to more effectively enforce existing occupant protection laws. The goals of these laws are to save lives by encouraging more people to consistently use their seat belts and child restraint systems. OHS and the Department also advocated for successful passage of the Graduated Driver Licensing law. The intent of this law is to manage the initial on-road driving experience of teenage novice drivers, a population significantly overrepresented in the nation’s crash problem.

In cooperation with the Delaware State Police and other local law enforcement agencies, efforts to increase seat belt and child restraint use included participation in the national Click It or Ticket campaign and implementation of traffic safety checkpoints and car seat safety checks. Additionally, OHS conducts annual statewide observational seat belt use surveys and administers a child safety seat fitting station in each county.

To reduce the incidence of impaired driving, OHS coordinates the State’s participation in the National Highway Traffic Safety Administration (NHTSA) Region III impaired driving enforcement and public awareness initiative, Checkpoint Strikeforce. Additionally, OHS coordinates DUI-related training opportunities for law enforcement officers, prosecutors and the judiciary, and provides traffic-related enforcement equipment for the law enforcement community.

Most recently, OHS coordinated the implementation of the national Drug Recognition Expert (DRE) program in Delaware. After meeting rigorous training requirements, eight state and local law enforcement officers are now certified in drug impaired driving detection.

To address the problem of aggressive driving, OHS coordinates the Stop Aggressive Driving enforcement and public awareness program. Through a data-driven problem identification process, targeted enforcement details are conducted in highly aggressive driving related crash locations throughout the State.

OHS continues to work with many partners, including the Department of Transportation, Division of Motor Vehicles, Delaware State Police, Office of Emergency Medical Services and others to implement a statewide integrated crash data collection system. Efforts currently underway include implementation of an automated crash report, restructuring of pre-hospital care reporting procedures, development and implementation of a GIS based mapping system to assist with identification of high crash locations and utilization of the restructured DUI electronic tracking system.

**ACTIVITIES**

- **Problem identification**, including identification of actual and potential traffic safety hazards and effective counter measures.

- **Administration**, including management of federal highway safety funds, distribution of these funds to state, local and private agencies, and preparation of the Annual Highway Safety Plan and Annual Evaluation Report required by NHTSA.

- **Monitoring and evaluation**, including monitoring legislative initiatives that impact highway safety and evaluating effectiveness of approved highway safety projects.

- **Public information and education**, including development and coordination of numerous media events and public awareness activities with particular emphasis on the identified priority areas.

- **Traffic crash data analysis**, including ongoing analysis of traffic crash data and other related highway safety data as a means to measure progress towards desired goals.
SAFETY AND HOMELAND SECURITY
45-00-00

### Performance Measures

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<tr>
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<tbody>
<tr>
<td>% of seat belt use</td>
<td>87</td>
<td>88</td>
<td>89</td>
</tr>
<tr>
<td>% of alcohol-related fatalities</td>
<td>39</td>
<td>34</td>
<td>32</td>
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<tr>
<td>% of crashes related to aggressive driving behaviors</td>
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<td>48</td>
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<tr>
<td>% of pedestrian fatalities</td>
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<td>% of motorcycle fatalities</td>
<td>14</td>
<td>7</td>
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*Data is collected on a calendar year basis. CY 2007 Actual reflects available data for the period January through August 2007.

### Developmental Disabilities Council
45-01-50

**Mission**

The mission of the Delaware Developmental Disabilities Council (DDDC) is to promote and embrace inclusion, equality and empowerment for persons with disabilities.

**Key Objectives**

- The Council will advocate for change and educate communities to be responsive and sensitive to the needs, preferences and choices of all people with developmental disabilities and their families, which will ensure and enhance their participation in life and society through:
  - Holding agencies accountable;
  - Facilitating access to culturally competent services;
  - Educating the public and policy makers; and
  - Funding projects that promote systems change.

**Background and Accomplishments**

The Developmental Disabilities Council is authorized by Public Law 106-402 to address the unmet needs of people with developmental disabilities through system-wide advocacy, planning and demonstration projects. In Fiscal Year 2007, there were 15,267 people with developmental disabilities estimated to be living in Delaware.

**Activities**

- **Junior Partners in Policy Making Program**: This program, conducted by the Center for Disabilities Studies at the University of Delaware, was modeled after the adult Partners in Policy Making program. Students with and without disabilities participate for one week at the University of Delaware and learn advocacy skills that will help them both now and in adulthood.
- **Inclusion Conference**: This annual conference is a collaborative effort with the Department of Education, the Delaware Assistive Technology Initiative and several other organizations. Its purpose is to train regular and special education teachers, plus school administrators on the latest practices from across the country on the inclusion of children with disabilities into the regular classroom. It highlights how not only the children with disabilities benefit from inclusion, but all students involved in an inclusive classroom benefit.
- **Legislation, Independence through Assistive Technology, Family, and Education (LIFE) Conference**: This annual conference is the largest disabilities related conference in the State. It is a multi-agency collaboration that conducts twelve workshops in four main tracks involving disabilities issues.
- **Transition Website**: This program with KenCrest and the Center for Disabilities Studies at the University of Delaware provides vital information to students with disabilities about to transition from school to work or from school to higher education, their parents and their advisors. The information helps the students and their parents make vital decisions about the future and helps school advisors better advise students with disabilities about options for their future once they leave high school.
- **Respite Website**: This project with the Family and Workplace Connection, Inc. provides valuable information to families and caregivers of people with disabilities on where to find respite when it is needed for day time, night time, weekends and longer. It provides a list of providers throughout the State; the types of disabilities they will serve; and their hours of operation and contact information. The site is regularly updated.
- **Accessible Physicians Offices**: This project with Easter Seals is an information campaign geared toward both the medical community in Delaware and people with disabilities and their families. Information will be provided to the medical community on the need to have accessible offices, including accessible examining tables, x-ray machines, mammogram machines, dental chairs, etc. so people with physical disabilities can receive the same quality of medical care that the rest of society receives. It will also provide families information on which medical offices have the required accessible equipment.
**STATE COUNCIL FOR PERSONS WITH DISABILITIES 45-01-60**

**MISSION**

The mission of the State Council for Persons with Disabilities (SCPD) is to unite, in one council, disability advocates and State agency policy makers to ensure that individuals with disabilities are empowered to become fully integrated within the community.

**KEY OBJECTIVES**

- Monitor the implementation of the Medicaid Buy-In (MBI) program.
- Advise the Division of Medicaid and Medical Assistance (DMMA) on the Money Follows the Person (MFTP) operational protocol.
- Monitor and advise the Division of Services for Aging and Adults with Physical Disabilities (DSAAPD) on personal attendant services issues.
- Advocate for increased services and programs for individuals with acquired brain injuries. Monitor the implementation of the Acquired Brain Injury (ABI) Waiver.
- Advocate for the transportation needs of people with disabilities.
- Advocate for people with disabilities to have the opportunity to live in safe, affordable housing that is accessible and integrated in the community with appropriate support services.
- Introduce and pass a Statewide Architectural Accessibility Code.
- Introduce and pass legislation for a community-based services ombudsman.
- Advocate for implementation of the Family Support Waiver program.

**BACKGROUND AND ACCOMPLISHMENTS**

SCPD analyzes and promotes state, federal and local legislation, regulations, programs, and policies to ensure that they effectively meet the needs of persons with disabilities in Delaware. SCPD is a cross disability council mandated by the Delaware Code. Membership includes state agencies, providers, advocacy organizations, individuals with disabilities, and their family members. SCPD addresses a vast scope of disability related issues including, but not limited to, housing, employment, transportation, workforce, health care, and community-based services.

In the past several years SCPD has been a critical player in the passage of the following pieces of legislation: HB 30 which mandates a Statewide attendant services program; HB 447 which strengthens accessible parking laws for people with disabilities; HB 154 which makes it easier to integrate community based housing for all persons with disabilities and eliminates provisions that are invalid under the Federal Fair Housing Act; SB 121 which provides opportunities for persons with disabilities in State employment service; SB 261 which creates an exception to the Nurse Practices Act and clarifies that competent individuals should be allowed to delegate health care acts to others; HB 433 which creates a lemon law for assistive technology devices (e.g. wheelchairs, hearing aids, motorized scooters); and HB 355 which ensures that eligible persons may receive services from DSAAPD even when those persons are receiving primary case management services from another State agency.

In addition, SCPD has initiated the revamping of the regulations for group homes for people with mental illness and staffed two committees of the Commission on Community Based Alternatives for Individuals with Disabilities. Finally, the Council has been involved with numerous amendments to State regulations, policies, programs, and other legislation which impacts persons with disabilities and their families.

In Fiscal Year 2007, SCPD was a critical player in the passage of HB 57 (establishing a 211 system in DE); getting increased funding for attendant services, funding for the MBI program, and state match funding for the MFP program.

The Office of Disability Affairs also houses the State ADA Coordinator which mediates grievances and issues regarding the Americans with Disabilities Act as it pertains to State agencies. In addition, this position coordinates various trainings on disability related issues. Finally, the Office also houses the Council on Deaf and Hard of Hearing Equality (CODHHE).
SAFETY AND HOMELAND SECURITY
45-00-00

ACTIVITIES

• Provide and promote coordination among all State programs, services and plans established for or related to persons with disabilities.
• Review all State policies, plans, programs, and activities concerning persons with disabilities to determine whether such policies, programs, plans, and activities effectively meet the needs of persons with disabilities.
• Make recommendations to the Governor, General Assembly and all State departments and agencies regarding ways to improve the administration of services for persons with disabilities, and for facilitating the implementation of new or expanded programs.
• Propose and promote legislation, regulations and policies to improve the well-being of persons with disabilities.

PERFORMANCE MEASURES

<table>
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<tr>
<th></th>
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</tr>
</thead>
<tbody>
<tr>
<td># of bills, regulations and policies impacted by SCPD’s comments</td>
<td>32</td>
<td>35</td>
<td>36</td>
</tr>
<tr>
<td># of council members trained to enhance system reform</td>
<td>1</td>
<td>2</td>
<td>2</td>
</tr>
</tbody>
</table>

CAPITOL POLICE
45-02-00

MISSION

The Division of Capitol Police is dedicated to the protection of elected and appointed officials, state employees, visitors to state facilities, state facilities and properties as directed by the Secretary of the Department of Safety and Homeland Security, through the delivery of professional law enforcement services, utilizing sworn police officers, security officers and civilian staff.

KEY OBJECTIVES

• Increase police and security presence within State facilities serviced by Capitol Police.
• Continue to create and revise polices and procedures to meet the standards of recognition by the Commission on Accreditation for Law Enforcement Agencies (CALEA).
• Continue to develop a training program that will ensure that all required Council on Police Training (COPT) criteria is met; create and maintain a formal record of training for each officer; and determine needs and research and obtain training that will increase the skills and abilities of the officers that are unique to their assignments.
• Continue to develop and enhance planning, training and exercises in emergency evacuation and threat procedures.

BACKGROUND AND ACCOMPLISHMENTS

Capitol Police, through the deployment of police and security officers throughout the State, provides law enforcement services to the Supreme Court, New Castle County Courthouse, Kent County Courthouse, Kent County Family Court, Sussex County Courthouse, Sussex County Family Court, Sussex County Chancery Court, Carvel State Office Building, Legislative Hall, the Governor’s official residence (Woodburn), and over 80 different State facilities in the greater Dover area.

Capitol Police continues to participate, in conjunction with other State agencies, to develop emergency evacuation plans for State facilities serviced by the agency.
SAFETY AND HOMELAND SECURITY
45-00-00

FUNDING

- GF 4,124.8 3,789.9 3,879.3
- ASF
- NSF
- TOTAL 4,124.8 3,789.9 3,879.3

POSITIONS

- GF 65.0 67.0 67.0
- ASF
- NSF
- TOTAL 65.0 67.0 67.0

CAPITOL POLICE
45-02-10

ACTIVITIES

- Respond to complaints and requests for police service on State property.
- Investigate and prosecute all crimes and incidents that occur on State property.
- Detect, arrest, detain, and/or transport all wanted persons within its jurisdiction.
- Provide court security, to include weapons screening for the Supreme, Superior, Court of Common Pleas, and Chancery courts.
- Provide police presence to the Family courts.
- Provide executive protection for the Governor’s and Lieutenant Governor’s offices, elected officials and the judiciary.
- Provide executive protection for the Governor’s official residence (Woodburn) on a 24-hour basis.
- Provide law enforcement and other related training and certification.
- Provide community policing seminars, and CPR/AED and first aid training/certification to State employees as requested.
- Patrol designated areas.

PERFORMANCE MEASURES

<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td># of community policing seminars offered to State employees</td>
<td>7</td>
<td>10</td>
</tr>
<tr>
<td># of weapons/contraband/unauthorized items confiscated</td>
<td>18,891</td>
<td>19,000</td>
</tr>
</tbody>
</table>

OFFICE OF THE ALCOHOLIC BEVERAGE CONTROL COMMISSIONER
45-03-00

MISSION

To ensure the health, safety and welfare of the public by regulating the activities of the alcoholic beverage industry while permitting open competition and legal marketing practices that meet the lawful needs and convenience of the consumer.

KEY OBJECTIVES

- Revise and streamline the rules governing the alcoholic beverage industry.
- Develop strategic plan and operating policies.
- Revise and maintain an updated and accurate file system to enable the prompt and accurate dissemination of information regarding licensees.

BACKGROUND AND ACCOMPLISHMENTS

Delaware has a three-tier system for the sale of alcoholic beverages: suppliers, wholesalers and retailers. The State control over the business of alcohol consumption, distribution and sale is performed through the licensing and enforcement process. Strict lines between suppliers, wholesalers and retailers exist so that there is no controlling interest among the three.

The Delaware Alcoholic Beverage Control Commission underwent Joint Sunset Committee review from 1998-2000. Pursuant to House Bill 660, a new system for the regulation of the alcoholic beverage industry was established. Effective December 1, 2000, regulation of the industry became the responsibility of the Alcoholic Beverage Control Commissioner, who is appointed by the Governor and confirmed by the Senate. The Commissioner’s decisions may be appealed to a three-member Appeals Commission whose members are also appointed by the Governor and confirmed by the Senate.

Pursuant to House Bill 660, enforcement of 4 Del. C. and the rules of the Office of the Alcoholic Beverage Control Commissioner (OABCC) shall remain with the Division of Alcohol and Tobacco Enforcement (DATE) with the Commissioner holding administrative hearings and rendering decisions on these prosecutions.
SAFETY AND HOMELAND SECURITY
45-00-00

FUNDING

<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>GF</td>
<td>511.3</td>
<td>513.0</td>
<td>521.2</td>
</tr>
<tr>
<td>ASF</td>
<td>16.3</td>
<td>48.4</td>
<td>48.4</td>
</tr>
<tr>
<td>TOTAL</td>
<td>527.6</td>
<td>561.4</td>
<td>569.6</td>
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</tbody>
</table>

POSITIONS

<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>GF</td>
<td>7.0</td>
<td>7.0</td>
<td>7.0</td>
</tr>
<tr>
<td>ASF</td>
<td>--</td>
<td>--</td>
<td>--</td>
</tr>
<tr>
<td>NSF</td>
<td>--</td>
<td>--</td>
<td>--</td>
</tr>
<tr>
<td>TOTAL</td>
<td>7.0</td>
<td>7.0</td>
<td>7.0</td>
</tr>
</tbody>
</table>

OFFICE OF THE ALCOHOLIC BEVERAGE CONTROL COMMISSIONER
45-03-10

ACTIVITIES

- License alcoholic beverage establishments, which includes package stores, taprooms, taverns, restaurants serving alcohol, hotels, clubs, horse racetracks, multi-purpose sports facilities, wholesalers, suppliers, wineries, breweries, and gathering licenses for non-profit organizations.
- With regard to existing licensees, consider and approve or deny requests for transfers and extensions of premises.
- Review license renewals and collect licensing fees.
- Approve the employment of minors, where allowed and appropriate, in a licensed premise.
- Hold administrative hearings for complaints brought by DATE regarding the manner in which licensees conduct their alcoholic beverage establishments, including, but not limited to, sales by licensees of alcoholic beverages to minors.
- Hold administrative hearings to hear protests of applications for licensure and to hear complaints by adjoining property owners of the manner in which licensees conduct their business.
- Identify which issues regarding alcohol are important on the national and local levels and assist in addressing these issues.
- Provide administrative support to the Appeals Commission.

PERFORMANCE MEASURES

<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>% of new applications prepared to be heard before the Commissioner within 30 days of application</td>
<td>96.6</td>
<td>90.0</td>
<td>90.0</td>
</tr>
<tr>
<td># of applications reviewed</td>
<td>144</td>
<td>150</td>
<td>150</td>
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</tbody>
</table>
Alcohol and Tobacco Enforcement
45-04-00

Mission
To protect the health, safety and welfare of people in Delaware through the enforcement of liquor and youth access to tobacco laws, while maintaining the highest state of preparedness for responding to threats against homeland security.

Key Objectives
- Continue enforcing the State Liquor Control Act and rules of the Alcoholic Beverage Control Commissioner and Appeals Commission.
- Continue enforcing state and federal statutes on the prohibition of the sale of tobacco to minors.
- Produce public educational awareness programs regarding the responsible use of alcoholic beverages and tobacco products.

Background and Accomplishments
Effective June 8, 2004, the Division of Alcoholic Beverage Control and Tobacco Enforcement (DABCTE) was renamed the Division of Alcohol and Tobacco Enforcement (DATE). House Bill 275 was enacted to avoid confusion between OABCC and the former DABCTE. Therefore, DATE assumes some of the administrative, ministerial, budgetary, and clerical functions for the enforcement of the alcohol laws of 4 Del. C. and youth access to tobacco laws in 11 Del. C.

DATE continues its mission by working with federal agencies and local law enforcement to enforce the prohibitions on the sale of alcohol and tobacco products to minors, and has assumed an active role in homeland security. DATE organizes and hosts training designed to assist law enforcement officers to recognize fake, stolen, or bootleg items, such as cigarettes, CDs, DVDs, and popular apparel, which are being sold to fund terrorist activities. In coordination with the Federal Bureau of Alcohol, Tobacco, Firearms, and Explosives (ATF), DATE has increased its emphasis on interdiction of illegal alcohol and tobacco being transported through Delaware.

At the state level, DATE continues to work with the Division of Public Health and Department of Services for Children, Youth, and Their Families to continue the implementation of the statewide strategy for compliance with the Federal Synar Amendment.

In December 1999, the Division implemented a zero-tolerance policy on retailers who sold tobacco to youth under age 18. By August 31, 2002, the compliance rate had risen dramatically from 67 to 95 percent and remains there today, which is significantly higher than the target compliance rate (80 percent) mandated by the federal government.

The Rewards program for compliant tobacco retail clerks, in which they receive a reward certificate when they do not sell tobacco products to the cooperating underage witness (CUW) contributed to Delaware having the highest compliance rate in the nation. DATE also created a website that contains information for the public and online reporting for agents while out in the field. The agents can access the website from mobile data terminals (MDT) in their undercover police vehicles.

Funding

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<tr>
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<tbody>
<tr>
<td>GF</td>
<td>993.3</td>
<td>986.9</td>
<td>1,000.9</td>
</tr>
<tr>
<td>ASF</td>
<td>543.3</td>
<td>689.7</td>
<td>689.7</td>
</tr>
<tr>
<td>Total</td>
<td>1,536.6</td>
<td>1,676.6</td>
<td>1,690.6</td>
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</table>

Positions

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<tr>
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</tr>
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<tbody>
<tr>
<td>GF</td>
<td>13.0</td>
<td>13.0</td>
<td>13.0</td>
</tr>
<tr>
<td>ASF</td>
<td>6.0</td>
<td>6.0</td>
<td>6.0</td>
</tr>
<tr>
<td>NSF</td>
<td>--</td>
<td>--</td>
<td>--</td>
</tr>
<tr>
<td>Total</td>
<td>19.0</td>
<td>19.0</td>
<td>19.0</td>
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</tbody>
</table>

Alcohol and Tobacco Enforcement
45-04-10

Activities
- Enforce alcohol and tobacco laws and all other public safety laws.
- Develop programs to promote the reduction of alcohol consumption.
- Conduct the CUW program.
- Promote and participate in the Cops-in-Shops program.
- Participate in DUI checkpoints in all counties.
- Lead the Tobacco Enforcement program and cooperate with the Department of Health and Social Services’ tobacco compliance activities.
- Administer and conduct alcohol server training.
SAFETY AND HOMELAND SECURITY
45-00-00

- Provide security to DEMA during heightened security alerts and during exercises on the campus.
- Maintain web-based tobacco and alcohol database for field agent real-time online reporting.

### Performance Measures

<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>% of compliance with prohibition on sale of alcohol to minors (under 21)</td>
<td>82</td>
<td>82</td>
<td>84</td>
</tr>
<tr>
<td>% of compliance with prohibition on sale of tobacco to minors (under 18)</td>
<td>96</td>
<td>96</td>
<td>96</td>
</tr>
<tr>
<td>% of complaints investigated and resolved within 30 days</td>
<td>92</td>
<td>96</td>
<td>96</td>
</tr>
<tr>
<td># of servers trained to serve alcohol</td>
<td>7,658</td>
<td>7,708</td>
<td>7,725</td>
</tr>
</tbody>
</table>

STATE POLICE
45-06-00

### Mission

The Delaware State Police exists to provide citizens and visitors to the State of Delaware with a professional and compassionate police service, including prevention of and response to acts of terrorism.

### Key Objectives

To directly support the departmental key objectives, the State Police will:

- Continue to reduce violent crimes and Part I crimes within the Delaware State Police service area;
- Maintain or reduce complaints investigated per officer, particularly in the fastest growing areas of the State;
- Reduce highway crashes and resultant fatalities and injuries, focusing in particular on curbing identified aggressive driving behaviors;
- Implement and support technology improvements, and maintain existing systems, which maximize officer productivity, enhance data accuracy and collection, and allows meaningful participation in the nation’s homeland security efforts;
- Continue training to address growing or emerging crime trends, including those related to terrorist activities; and
- Recruit and retain a diverse and well-trained workforce.

### Background and Accomplishments

In Fiscal Year 2007, the Delaware State Police undertook and implemented several projects and strategies with the intent of improving officer safety and professionalism, providing a wider range of services, improving our ability to respond to and prevent incidences of crime (including threats and acts of terrorism), and addressing diversity issues.

- Commenced installation of state-of-the-art light-emitting diode (LED) bars.
- Commenced the purchase of a new twin-engine helicopter, which will greatly improve our med-evac capabilities and enhance our ability to deploy specialty units, such as Special Operations Response
Team (SORT) quickly. We expect the new unit to be fully operational in Fiscal Year 2008.

- Commenced a pilot program to deploy tasers. These devices offer troopers an alternative to the use of deadly force.

- Established the Delaware State Police Diversity Council to aid in the resolution of diversity related issues raised by the Division’s employees, both uniformed and civilian. The Council is comprised of a diverse variety of members from a wide range of employee groups and ranks within the Division. It serves as a liaison with Equal Employment Opportunity and coordinates the development of diversity training.

- Installed Visual Links, a visual software that uses data mining, a process that sifts through large amounts of data to uncover patterns, trends and possible relationships. With the ability to query vast amounts of data from the report writing system used by all law enforcement agencies within the State, this software allows analysts to visually show the possible connections between suspects, crimes, vehicles, etc., that may be of interest to those in the field. Additionally, this software allows analysts to track, correlate and analyze data surrounding Delaware’s critical infrastructure to analyze whether there are issues of concern that the respective law enforcement agency needs to identify.

- Became the first state police agency in the U.S. to implement the International Chiefs of Police Leadership in Police Organizations program. The three-week program focused on the concepts of individual motivation and leaders’ thought processes; the concept of group formation and processes; theories of individual leadership and influence; and the organization as a whole. Problem solving exercises are a key element in the program.

### Executive

**45-06-01**

**Activities**

- Personnel.
- Fiscal.
- Planning.
- Legal.
- Internal affairs.
- Executive.
- Administration.
- Computer support.
- Purchasing.
- Information support services.

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<thead>
<tr>
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</thead>
<tbody>
<tr>
<td># of persons in recruit class</td>
<td>23</td>
<td>25</td>
<td>25</td>
</tr>
<tr>
<td>% of minority representation in recruit class</td>
<td>17</td>
<td>25</td>
<td>25</td>
</tr>
</tbody>
</table>

### Building Maintenance and Construction

**45-06-02**

**Activities**

- Provide building maintenance and janitorial services.
- Coordinate and administer construction and renovation projects.
- Develop and maintain a formal, long-range Capital Improvement Plan.

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<tr>
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</thead>
<tbody>
<tr>
<td># of minor capital improvement projects performed in-house</td>
<td>1</td>
<td>15</td>
<td>15</td>
</tr>
<tr>
<td># of projects</td>
<td>7</td>
<td>35</td>
<td>35</td>
</tr>
</tbody>
</table>

### Patrol

**45-06-03**

**Activities**

- Primary enforcement of traffic and criminal laws.
- Investigate criminal offenses and traffic crashes.
- Provide initial response to public requests for service.
SAFETY AND HOMELAND SECURITY
45-00-00

Performance Measures

<table>
<thead>
<tr>
<th></th>
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</tr>
</thead>
<tbody>
<tr>
<td># of complaints handled by patrol officers</td>
<td>145,759</td>
<td>150,000</td>
<td>155,000</td>
</tr>
<tr>
<td># of drivers arrested for traffic charges</td>
<td>101,019</td>
<td>105,000</td>
<td>108,000</td>
</tr>
<tr>
<td># of traffic arrests (charges)</td>
<td>149,288</td>
<td>150,000</td>
<td>155,000</td>
</tr>
<tr>
<td># of DUI arrests</td>
<td>4,334</td>
<td>4,450</td>
<td>4,550</td>
</tr>
</tbody>
</table>

Criminal Investigation
45-06-04

Activities

- Investigate serious or highly involved criminal complaints.
- Provide polygraph services.
- Provide criminalistic services for many police agencies.
- Investigate all suspicious deaths.
- Provide crime lab services.

Performance Measures

<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td># of criminal cases investigated</td>
<td>4,879</td>
<td>5,100</td>
<td>5,200</td>
</tr>
<tr>
<td>% of cases cleared</td>
<td>74</td>
<td>78</td>
<td>77</td>
</tr>
<tr>
<td>% of domestic violence complaints:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>investigated</td>
<td>9,805</td>
<td>10,000</td>
<td>10,200</td>
</tr>
<tr>
<td>cleared by arrest</td>
<td>2,455</td>
<td>2,550</td>
<td>2,600</td>
</tr>
<tr>
<td>referred to victim services</td>
<td>2,455</td>
<td>2,550</td>
<td>2,600</td>
</tr>
<tr>
<td># of high tech crime cases</td>
<td>591</td>
<td>750</td>
<td>825</td>
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</table>

Aviation
45-06-06

Activities

- Paramedical treatment.
- Medivac services.
- Traffic enforcement.
- Support criminal investigative activities.

Performance Measures

<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td># of missions</td>
<td>3,513</td>
<td>3,700</td>
<td>3,700</td>
</tr>
<tr>
<td>% of medivac missions</td>
<td>53</td>
<td>52</td>
<td>52</td>
</tr>
</tbody>
</table>

Safeguards
45-06-07

Activities

- Maintain traffic crash and enforcement data.
- Administer radar and alcohol programs at troop level.
- Oversee federal highway safety and truck enforcement programs.
- Design public information campaigns.
- Evaluate traffic safety efforts.
SAFETY AND HOMELAND SECURITY
45-00-00

**PERFORMANCE MEASURES**

<table>
<thead>
<tr>
<th></th>
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<th></th>
</tr>
</thead>
<tbody>
<tr>
<td># of investigated crashes</td>
<td>17,690</td>
<td>18,500</td>
<td>19,500</td>
</tr>
<tr>
<td># of investigated injury-producing crashes</td>
<td>3,487</td>
<td>3,600</td>
<td>3,600</td>
</tr>
<tr>
<td># of investigated property damage only crashes</td>
<td>14,203</td>
<td>14,900</td>
<td>15,900</td>
</tr>
<tr>
<td># of drivers arrested in investigated crashes</td>
<td>10,939</td>
<td>11,500</td>
<td>12,000</td>
</tr>
<tr>
<td># of drivers arrested in investigated injury-producing crashes</td>
<td>3,060</td>
<td>3,200</td>
<td>3,200</td>
</tr>
<tr>
<td># of drivers arrested in investigated property damage only crashes</td>
<td>7,879</td>
<td>8,300</td>
<td>8,800</td>
</tr>
<tr>
<td># of investigated hit-and-run crashes</td>
<td>1,156</td>
<td>1,200</td>
<td>1,200</td>
</tr>
<tr>
<td># of investigated animal-related crashes</td>
<td>384</td>
<td>400</td>
<td>400</td>
</tr>
<tr>
<td># of commercial motor vehicle summonses issued</td>
<td>5,436</td>
<td>6,000</td>
<td>6,500</td>
</tr>
</tbody>
</table>

**STATE BUREAU OF IDENTIFICATION**
45-06-08

**ACTIVITIES**

- Prepare National Incident Based Reporting System (NIBRS) reports.
- Maintain criminal history record information.
- License and regulate private detectives and constables.
- Deliver training for State Police and municipal recruits.
- Provide specialized training to State Police officers.

**PERFORMANCE MEASURES**

<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td># of criminal histories requested</td>
<td>37,321</td>
<td>40,000</td>
<td>42,000</td>
</tr>
<tr>
<td>Average wait time for a criminal history check (weeks)</td>
<td>4-6</td>
<td>2-4</td>
<td>2-4</td>
</tr>
<tr>
<td># of firearm transactions: approved</td>
<td>9,402</td>
<td>11,000</td>
<td>11,000</td>
</tr>
<tr>
<td>denied</td>
<td>405</td>
<td>450</td>
<td>450</td>
</tr>
<tr>
<td>total</td>
<td>9,807</td>
<td>11,450</td>
<td>11,450</td>
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</tbody>
</table>

**TRAINING**
45-06-09

**ACTIVITIES**

- Administer and support Council on Police Training activities.

**COMMUNICATIONS**
45-06-10

**ACTIVITIES**

- Support and maintain data and audio transmission systems.
- Coordinate telephone systems.
- Maintain the communications message processor.
- Support and administer the Emergency Reporting (911) centers.

**PERFORMANCE MEASURES**

<table>
<thead>
<tr>
<th></th>
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</tr>
</thead>
<tbody>
<tr>
<td># of calls for service at 911 centers</td>
<td>395,701</td>
<td>427,350</td>
<td>461,870</td>
</tr>
<tr>
<td># of calls dispatched to officers</td>
<td>318,923</td>
<td>344,430</td>
<td>371,990</td>
</tr>
<tr>
<td># of calls teleserved by dispatcher</td>
<td>96,741</td>
<td>107,720</td>
<td>116,337</td>
</tr>
<tr>
<td># of building alarms received</td>
<td>6,588</td>
<td>7,115</td>
<td>7,680</td>
</tr>
<tr>
<td># of officers for whom communications centers are responsible</td>
<td>899</td>
<td>970</td>
<td>1,000</td>
</tr>
<tr>
<td># of technology problems addressed</td>
<td>1,783</td>
<td>1,920</td>
<td>2,070</td>
</tr>
</tbody>
</table>

**TRANSPORTATION**
45-06-11

**ACTIVITY**

- Provide preventive maintenance and mechanical repairs for all division vehicles.
**SAFETY AND HOMELAND SECURITY**

**45-00-00**

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**PERFORMANCE MEASURES**

<table>
<thead>
<tr>
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<tbody>
<tr>
<td>% of vehicles requiring outside contractual repairs</td>
<td>40</td>
<td>40</td>
<td>40</td>
</tr>
<tr>
<td>Average repair time including rollout activities (days)</td>
<td>5.5</td>
<td>5.5</td>
<td>5.5</td>
</tr>
</tbody>
</table>

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**COMMUNITY RELATIONS**

**45-06-12**

**ACTIVITIES**

- Provide post-incident referral services enabling follow-up counseling to crime victims.
- Develop and present safety education programs for schools and other community organizations.
- Provide public information through media relations staff.
- Participate in the Strong Communities Initiative for Kent and Sussex counties.
- Provide training for Citizens’ Police Academy and a business academy.

**PERFORMANCE MEASURES**

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<tr>
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<tbody>
<tr>
<td># of total victim service cases with:</td>
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<tr>
<td>immediate response</td>
<td>142</td>
<td>200</td>
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<tr>
<td>interviews in person</td>
<td>564</td>
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<td>interviews by phone</td>
<td>3,561</td>
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<td>written correspondence</td>
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<td># of Citizens’ Police Academy classes</td>
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<td>3</td>
<td>3</td>
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<tr>
<td># of citizens trained</td>
<td>81</td>
<td>85</td>
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