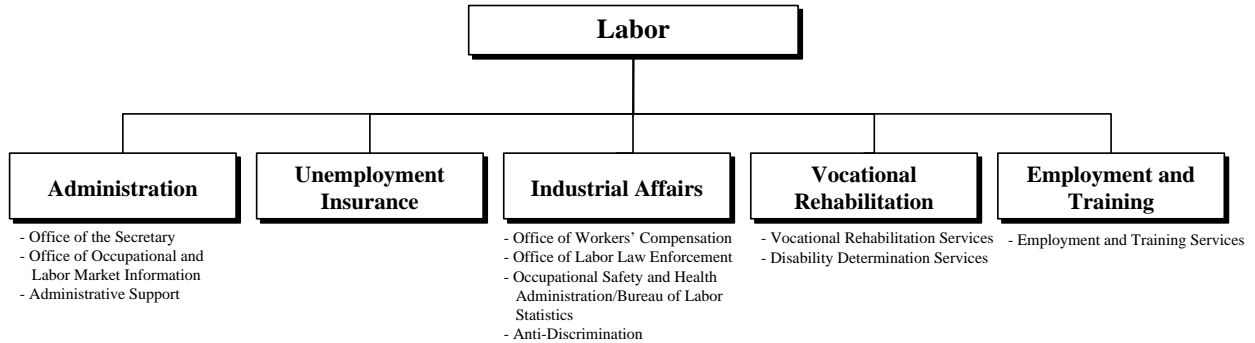
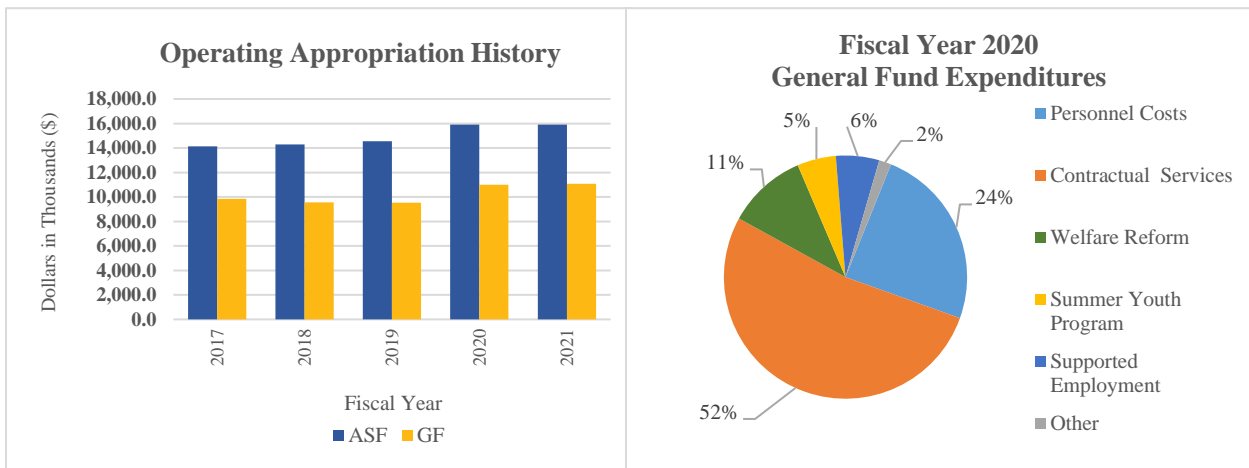


# Labor



## At a Glance

- Develop and maintain a skilled labor force sufficient in number and quality to meet the expanding needs of industries and attract new industries;
- Facilitate the transition to and maintenance of economic stability for those clients temporarily in need of services;
- Serve as an active partner with other state agencies and organizations to create a statewide system of accessible and effective social and economic services;
- Provide leadership, information, and resources on issues and trends affecting the workforce and the workplace; and
- Work creatively and collaboratively for solutions to foreseeable and unexpected changes in the economy and the workforce.



# Labor



## Overview

The mission of the Department of Labor (DOL) is to connect people to jobs, resources, monetary benefits, workplace protections and labor market information to promote financial independence, workplace justice and a strong economy.

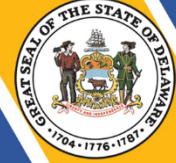
## On the Web

For more information, visit [dol.delaware.gov](http://dol.delaware.gov).

## Performance Measures

IPU	Performance Measure Name	Fiscal Year 2020 Actual	Fiscal Year 2021 Budget	Fiscal Year 2022 Governor's Recommended
<b>60-06-01</b>	<b><i>Unemployment Insurance (UI)</i></b>			
	% of UI claims first payments made timely	87.6	93.5	93.25
	% of new employer tax accounts established timely	78.7	85	85
<b>60-07-01</b>	<b><i>Office of Workers' Compensation</i></b>			
	# of days from petition filed to hearing date	133.23	125.0	120.0
	# of days from hearing to decision	33.34	25.0	14
<b>60-07-02</b>	<b><i>Office of Labor Law Enforcement</i></b>			
	# of days to resolve wage and hour payment claims	18	30	30
	# of days to resolve prevailing wage claims	81.4	90	90
<b>60-07-03</b>	<b><i>Occupational Safety and Health Administration / Bureau of Labor Statistics</i></b>			
	# of safety and health consultation visits	100	200	200
	# of Survey of Occupational Injuries and Illnesses	2,445	2,572	2,648

# Labor



IPU	Performance Measure Name	Fiscal Year 2020 Actual	Fiscal Year 2021 Budget	Fiscal Year 2022 Governor's Recommended
<b>60-07-04</b>	<b><i>Anti-Discrimination</i></b>			
	# of days to resolve discrimination claims	517	601	365
<b>60-08-10</b>	<b><i>Vocational Rehabilitation Services</i></b>			
	# of clients employed for at least 90 days	675	700	750
	\$ average weekly wage (per hour)	12.71	12.80	12.90
	# of transition students successfully employed for at least 90 days	224	300	325
<b>60-08-20</b>	<b><i>Disability Determination Services (DDS)</i></b>			
	# of DDS cases processed	9,180	9,119	9,200
	% accuracy rate from federal	97	97.5	98
<b>60-09-20</b>	<b><i>Employment and Training Services</i></b>			
	Employment rate second quarter after exit	79.7	76.5	76.5
	Employment rate fourth quarter after exit	78.9	76.1	76.1
	\$ median earnings (one quarter)	8,167	5,900	5,900
	% credential attainment	64.5	53	53