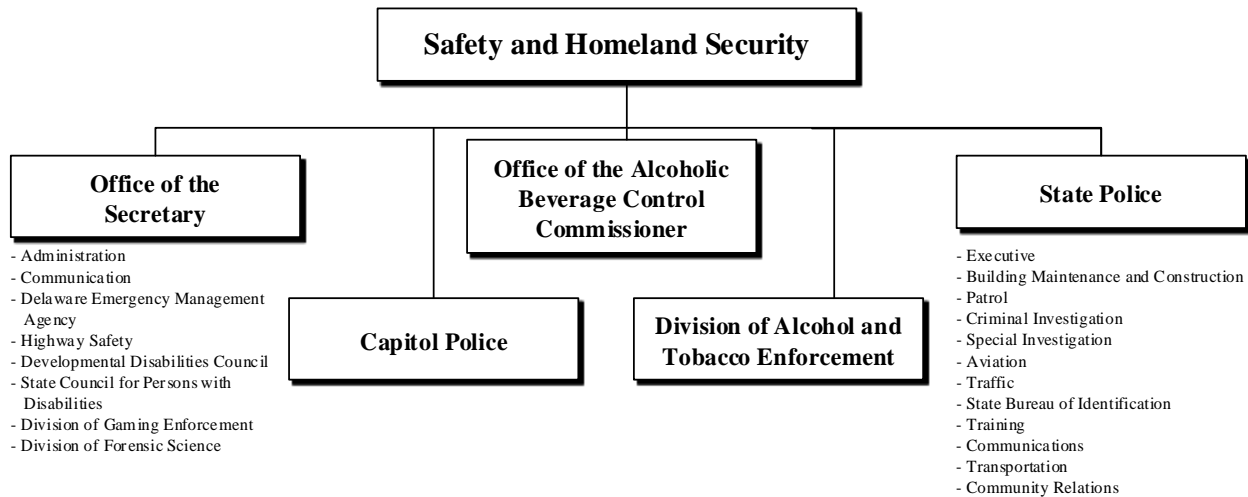


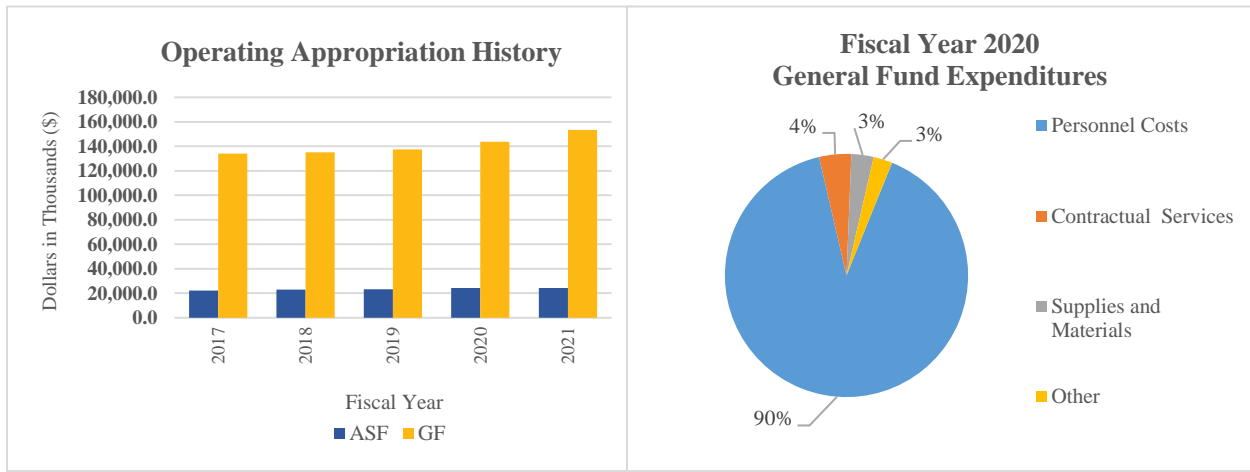
Safety and Homeland Security



At a Glance

- Enhance the quality of life for all Delaware residents and visitors by providing professional, competent and compassionate law enforcement services, in part by responding to approximately 358,800 calls for service annually;
- Prepare for and respond to natural and man-made catastrophes, ensure federal and state mandates for services are accomplished and assist communities in planning to become disaster resistant by providing over 30 outreach programs;
- Ensure reliable and effective statewide emergency communications capability by supporting and maintaining both the statewide 800 MHz, 700 MHz, and conventional radio systems;
- Protect the health of residents and youth by enforcing state and federal statutes on the prohibition of the sale of alcohol and tobacco to minors by monitoring the 1,346 tobacco and 1,293 alcohol retailers statewide; and
- Improve highway safety by supporting enforcement and providing public awareness programs and educational efforts to increase seatbelt use, and reduce impaired driving, distracted driving, pedestrian crashes and fatal crashes, through the administration and oversight of a combination of federal grants totaling \$5.1 million with approximately 55 subgrantees.

Safety and Homeland Security



Overview

The mission of the Department of Safety and Homeland Security (DSHS) is to promote and protect the safety of people and property in Delaware. DSHS is comprised of 12 divisions: Office of the Secretary; Division of Communication; Delaware Emergency Management Agency; Office of Highway Safety; Developmental Disabilities Council; State Council for Persons with Disabilities; Division of Gaming Enforcement; Division of Forensic Science; Capitol Police; Office of the Alcoholic Beverage Control Commissioner; Division of Alcohol and Tobacco Enforcement; and State Police. Each division provides an agency-specific service to the residents and visitors of the State.

On the Web

For more information, visit dshs.delaware.gov.

Performance Measures

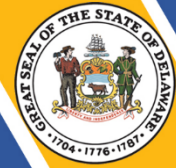
IPU	Performance Measure Name	Fiscal Year 2020 Actual	Fiscal Year 2021 Budget	Fiscal Year 2022 Governor's Recommended
45-01-01	Administration			
	% of constituent contacts responded to within three days	90%	85%	90%

Safety and Homeland Security



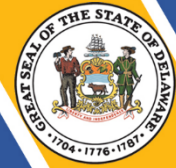
IPU	Performance Measure Name	Fiscal Year 2020 Actual	Fiscal Year 2021 Budget	Fiscal Year 2022 Governor's Recommended
45-01-20				
<i>Communication</i>				
	% of statewide 700 MHz portable radio coverage	97%	98%	98%
	% of statewide 700 MHz portable radio in-building coverage	99%	97%	98%
	% of statewide 700 MHz network availability	99.999%	99.999%	99.999%
	% of statewide 700 MHz network downtime	0.0001%	0.0001%	0.0001%
	% of statewide 800 MHz portable radio coverage	98%	98%	98%
	% of statewide 800 MHz portable radio in-building coverage	98%	98%	98%
	% of statewide 800 MHz Network availability	99.999%	99.999%	99.999%
	% of statewide 800 MHz Network downtime	0.0001%	0.0001%	0.0001%
45-01-30				
<i>Delaware Emergency Management Agency (DEMA)</i>				
	# of completed major plans within the reporting period	3	3	3
	% of responses to any event in coordination with all federal, state and local partners	100	100	100
	# of exercises participated in to test and evaluate plans and procedures during the reporting period	200	200	200
	# of emergency management jurisdictions in which training and outreach were provided to in-state partners in support of plans	4	4	4

Safety and Homeland Security



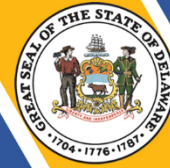
IPU	Performance Measure Name	Fiscal Year 2020 Actual	Fiscal Year 2021 Budget	Fiscal Year 2022 Governor's Recommended
45-01-40	Highway Safety			
	% of seatbelt use	92.4%	91%	92%
	# of alcohol-related fatalities*	38	39	32
	# of speeding-related fatalities	42	33	35
	# of motorcycle fatalities	19	13	14
	# of pedestrian fatalities	32	23	28
*Data is collected by calendar year, so the 2019 data is calculated January 1, 2018 thru December 31, 2018.				
45-01-50	Developmental Disabilities Council			
	# of Partners in Policymaking program	14	20	20
45-01-60	State Council for Persons with Disabilities (SCPD)			
	# of bills, regulations, and policies reviewed	74	110	110
	# of bills, regulations and policies impacted by SCPD advocacy	17	30	30
45-01-70	Division of Gaming Enforcement			
	# of criminal investigations investigated by detectives	286	530	530
	# of background investigations completed by investigators	945	1,300	1300
	# of applicants recommended for license denial/revocation	27	20	20
	# of persons recommended for Lottery Involuntary Exclusion list	1	5	5
45-01-80	Division of Forensic Science			
	# of days for controlled substance turnaround	30	33	33
	# of days for DNA analysis turnaround	31	55	55

Safety and Homeland Security



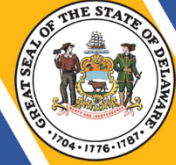
IPU	Performance Measure Name	Fiscal Year 2020 Actual	Fiscal Year 2021 Budget	Fiscal Year 2022 Governor's Recommended
45-02-10	Capitol Police			
	# of community policing/training seminars offered to state employees	30	50	40
	# of entrants screened for weapons and contraband entering secure state facilities	947,505	1,310,000	1,400,000
45-03-10	Office of the Alcoholic Beverage Control Commissioner			
	% of new applications prepared to be heard before the Commissioner within 30 days of application	82%	97%	95%
	# of applications reviewed	135	125	125
45-04-10	Division of Alcohol and Tobacco Enforcement			
	% of compliance with prohibition on sale of alcohol to minors (under 21)	79%	87%	87%
	% of compliance with prohibition on sale of tobacco to minors (under 18)	96%	96%	96%
	% of complaints investigated and resolved within 30 days	95%	96%	96%
	# of servers trained to serve alcohol In person class Online	3993	8,000	8,000
45-06-01	Executive			
	# of persons in recruit class	38	30	25
	% of minority representation in recruit class	26	25	25
	# of video evidence requests	8,242	4,700	7,500
	# of technology problems addressed	4,100	4,400	4,000

Safety and Homeland Security



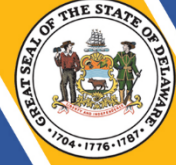
IPU	Performance Measure Name	Fiscal Year 2020 Actual	Fiscal Year 2021 Budget	Fiscal Year 2022 Governor's Recommended
45-06-02	Building Maintenance and Construction			
	# of minor capital improvement projects performed in house	22	11	11
	# of projects	29	20	20
45-06-03	Patrol			
	# of complaints handled by patrol officers	128,484	175,000	175,000
	# of drivers arrested for traffic charges	62,596	75,000	75,000
	# of traffic arrests (charges)	97,693	120,000	115,000
	# of driving under the influence arrests	2,420	2,600	2,500
45-06-04	Criminal Investigation			
	# of criminal cases investigated	36,942	4,000	35,000
	% of cases cleared	58.6%	60%	60%
	# of domestic violence complaints:	10,367	23,450	23,000
	investigated	5,703	6,650	6,500
	cleared by arrest	1,967	1,200	1,200
	referred to victim services			
# of high-tech crime cases	257	400	350	
45-06-05	Special Investigation			
	# of special investigations:			
	auto theft	495	600	500
	vice	21	40	20
	drug unit	6,688	4,500	3,500
	# of special investigation arrests:			
	auto theft	149	150	125
vice	18	45	25	
drug unit	3,522	3,500	3,500	
45-06-06	Aviation			
	# of missions	4,259	3,800	3,800
	% of medivac missions	44.6%	40%	40%

Safety and Homeland Security



IPU	Performance Measure Name	Fiscal Year 2020 Actual	Fiscal Year 2021 Budget	Fiscal Year 2022 Governor's Recommended
45-06-07	Traffic			
	# of investigated crashes	19,171	24,000	21,000
	# of investigated injury-producing crashes	3,207	3,800	3,250
	# of investigated property damage only crashes	15,964	19,700	18,500
	# of drivers arrested in investigated crashes	11,553	14,100	13,250
	# of drivers arrested in investigated injury-producing crashes	2,723	3,100	2,800
	# of drivers arrested in investigated property damage only crashes	8,830	11,000	10,000
	# of investigated hit-and-run crashes	3,041	3,700	3,250
	# of investigated animal-related crashes	1,866	1,800	1,800
	# of commercial motor vehicle summons issued	2,823	4,000	2,800
45-06-08	State Bureau of Identification			
	# of criminal histories requested	65,406	115,000	70,000
	Average wait time for a criminal history check (weeks)	2	2	2
45-06-09	Training			
	# of in-service training classes offered	78	87	85
	# of students trained	2,856	1,900	1,900
	# of recruits trained: Delaware State Police (DSP) non-DSP	45 53	30 45	50 50

Safety and Homeland Security



IPU	Performance Measure Name	Fiscal Year 2020 Actual	Fiscal Year 2021 Budget	Fiscal Year 2022 Governor's Recommended
45-06-10 <i>Communications</i>				
	# of calls for service at 911 centers	358,821	450,000	365,000
	# of calls dispatched to officers	253,393	220,000	250,000
	# of calls tele-served by dispatcher	105,436	110,000	100,000
	# of building alarms received	17,697	21,000	20,000
	# of officers for whom communications centers are responsible	707	474	737
45-06-11 <i>Transportation</i>				
	% of vehicles requiring outside contractual repairs	10.5%	5%	7.5%
	Average repair time including rollout activities (days)	14	14	14
45-06-12 <i>Community Relations</i>				
	# of total victim service cases with:	4,771		
	immediate response interviews in person	345	330	330
	interviews by phone	690	900	850
	written correspondence	8,677	8,000	8,000
		11,188	10,500	11,000
	# of Citizens' Police Academy classes	2	2	2
	# of citizens trained	53	50	50

Footnote for State Council for Persons with Disabilities: 45-01-60

Due to COVID-19 the legislative responses were limited due to less activity in the General Assembly

Safety and Homeland Security



Footnote for Division of Gaming Enforcement: 45-01-70

The number of Criminal Investigations and the number of background investigations were down due to the Casinos being shuttered due to COVID-19.

Footnote for Division of Alcohol and Tobacco Enforcement: 45-04-10

The decrease in the number of servers trained to serve alcohol was a result of the closure of bars and restaurants due to COVID-19.

Footnotes for Delaware State Police:

45-06-01 DSP- Executive

- Substantial increase in FY20 for video evidence requests. Anticipation is that trend continues. The figure could triple in demand if body cameras are implemented.

45-06-03 DSP- Patrol

- Numbers impacted by COVID-19

45-06-04 DSP- Criminal Investigation

- Data entry error discovered in FY21 submission. The correct number of criminal cases investigated in FY21 was 39,227 and not 3,927. Domestic violence complaints and high-tech crime figure impacted by COVID-19.

45-06-05 DSP- Special Investigation

- Auto theft and vice special investigation numbers impacted by COVID-19. Vice special investigation arrests impacted by COVID-19.

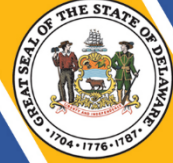
45-06-07 DSP- Traffic

- Due to the coronavirus pandemic, increase in working remotely, school closings, and stay at home initiatives, there was a substantial decrease in commuter vehicles that resulted in decreased traffic figures.

45-06-08 DSP- State Bureau of Identification

- The figure for criminal history requested was set in conjunction with historical data and figures from DELJIS relating to potential expungement cases. It is extremely difficult to project which cases will be petitioned.

Safety and Homeland Security



45-06-10 DSP- Communications

- The number of calls for service at 911 centers and the number of building alarms received were impacted by COVID-19. After evaluating the reporting measure for the number of officers for whom communications centers are responsible to support. DSP is updating the reporting measures to reflect the most accurate number of individuals supported by the 911 call centers. The figure includes all sworn officers, Sex Offender Apprehension and Registry agents, Motor Carrier Safety Size and Weight Enforcement, and the Office of Narcotics and Dangerous Drugs.

45-06-11 DSP- Transportation

- Percentage of vehicles requiring outside contractual repairs variance is due to increase in collision repairs and recalls.