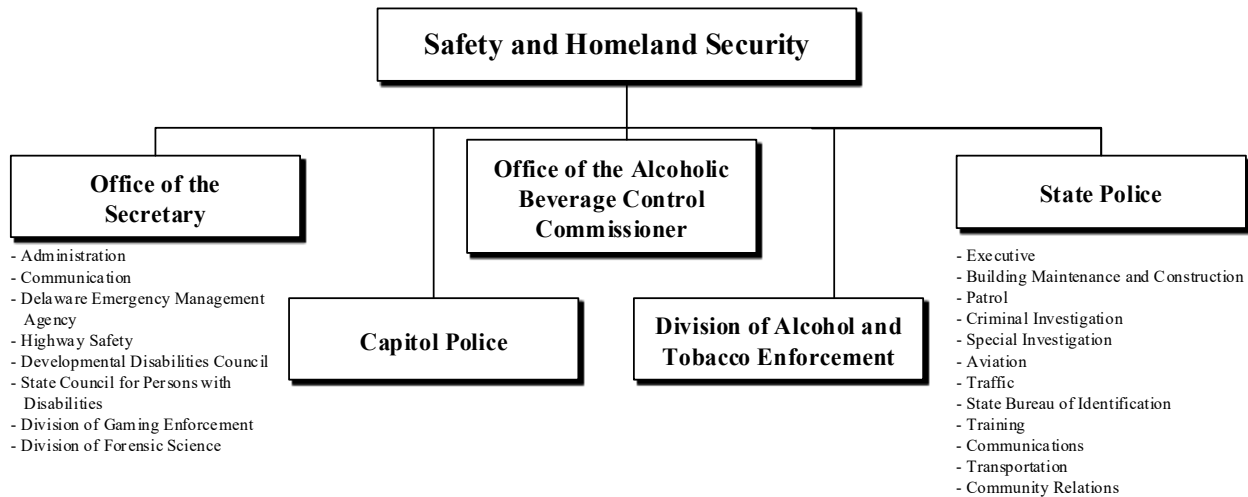
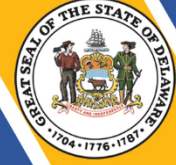


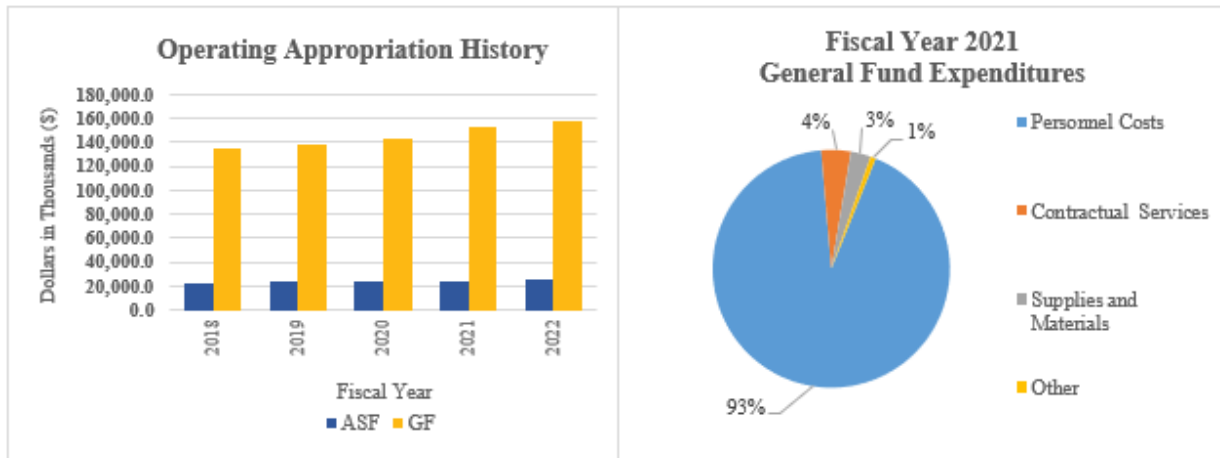
Safety and Homeland Security



At a Glance

- Enhance the quality of life for all Delaware residents and visitors by providing professional, competent and compassionate law enforcement services, in part by responding to approximately 261,000 calls for service annually.
- Prepare for and respond to natural and man-made catastrophes, ensure federal and state mandates for services are accomplished and assist communities in planning to become disaster resistant by providing over 30 outreach programs.
- Ensure reliable and effective statewide emergency communications capability by supporting and maintaining both the statewide 800 MHz, 700 MHz, and conventional radio systems.
- Protect the health of residents and youth by enforcing state and federal statutes on the prohibition of the sale of alcohol and tobacco to minors by monitoring the 1,346 tobacco and 1,293 alcohol retailers statewide.
- Improve highway safety by supporting enforcement and providing public awareness programs and educational efforts to increase seatbelt use, and reduce impaired driving, distracted driving, pedestrian crashes and fatal crashes, through the administration and oversight of a combination of federal grants totaling approximately \$5.9 million with approximately 50 subgrantees.

Safety and Homeland Security



Overview

The mission of the Department of Safety and Homeland Security (DSHS) is to promote and protect the safety of people and property in Delaware. DSHS is comprised of 12 divisions: Office of the Secretary; Division of Communication; Delaware Emergency Management Agency; Office of Highway Safety; Developmental Disabilities Council; State Council for Persons with Disabilities; Division of Gaming Enforcement; Division of Forensic Science; Capitol Police; Office of the Alcoholic Beverage Control Commissioner; Division of Alcohol and Tobacco Enforcement; and State Police. Each division provides an agency-specific service to the residents and visitors of the State.

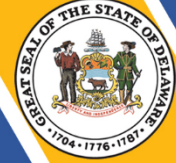
On the Web

For more information, visit dshs.delaware.gov.

Performance Measures

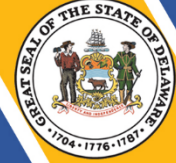
IPU	Performance Measure Name	Fiscal Year 2021 Actual	Fiscal Year 2022 Budget	Fiscal Year 2023 Governor's Recommended
45-01-01	Administration			
	% of constituent contacts responded to within three days	88%	90%	91%

Safety and Homeland Security



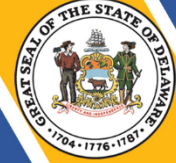
IPU	Performance Measure Name	Fiscal Year 2021 Actual	Fiscal Year 2022 Budget	Fiscal Year 2023 Governor's Recommended
45-01-20	Communication			
	% of statewide 700 MHz portable radio coverage	98%	98%	99%
	% of statewide 700 MHz portable radio in-building coverage	98%	98%	99%
	% of statewide 700 MHz network availability	99.999%	99.999%	100%
	% of statewide 800 MHz portable radio coverage	98%	98%	99%
	% of statewide 800 MHz portable radio in-building coverage	98%	98%	99%
	% of statewide 800 MHz Network availability	99.999%	99.999%	100%
45-01-30	Delaware Emergency Management Agency (DEMA)			
	# of completed major plans within the reporting period	Covid delayed other plan updates 2	3	3
	% of responses to any event in coordination with all federal, state and local partners	100	100	100
	# of exercises participated in to test and evaluate plans and procedures during the reporting period	26	20	25
	# of emergency management jurisdictions in which training and outreach were provided to in-state partners in support of plans	4	4	5
45-01-40	Highway Safety			
	% of seatbelt use	92.4%	92%	92%
	# of alcohol-related fatalities*	31	32	32
	# of speeding-related fatalities	40	35	35

Safety and Homeland Security



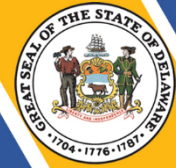
IPU	Performance Measure Name	Fiscal Year 2021 Actual	Fiscal Year 2022 Budget	Fiscal Year 2023 Governor's Recommended
	# of motorcycle fatalities	14	14	13
	# of pedestrian fatalities	25	28	26
*Data is collected by calendar year, so the 2019 data is calculated January 1, 2019 through December 31, 2019.				
45-01-50	Developmental Disabilities Council			
	# of Partners in Policymaking program	9	20	20
45-01-60	State Council for Persons with Disabilities (SCPD)			
	# of bills, regulations, and policies reviewed	90	110	100
	# of bills, regulations and policies impacted by SCPD advocacy	27	30	30
45-01-70	Division of Gaming Enforcement*			
	# of criminal investigations investigated by detectives	200	530	530
	# of background investigations completed by investigators	974	1300	1300
	# of applicants recommended for license denial/revocation	19	20	20
	# of persons recommended for Lottery Involuntary Exclusion list	1	5	5
*Performance results have been impacted by COVID-19.				
45-01-80	Division of Forensic Science			
	# of days for controlled substance turnaround	24	33	32
	# of days for DNA analysis turnaround	44	55	54

Safety and Homeland Security



IPU	Performance Measure Name	Fiscal Year 2021 Actual	Fiscal Year 2022 Budget	Fiscal Year 2023 Governor's Recommended
45-02-10	Capitol Police			
	# of community policing/training seminars offered to state employees	0	40	55
	# of entrants screened for weapons and contraband entering secure state facilities	467,547	1,400,000	1,120,000
45-03-10	Office of the Alcoholic Beverage Control Commissioner			
	% of new applications prepared to be heard before the Commissioner within 30 days of application	56%	95%	95%
	# of applications reviewed	140	125	130%
45-04-10	Division of Alcohol and Tobacco Enforcement			
	% of compliance with prohibition on sale of alcohol to minors (under 21)	n/a	87%	89%
	% of compliance with prohibition on sale of tobacco to minors (under 18)	n/a	96%	97%
	% of complaints investigated and resolved within 30 days	95%	96%	98%
	# of servers trained to serve alcohol In person class* Online	n/a 6,100	8,000	8,000
<i>*Performance results have been impacted by COVID-19.</i>				
45-06-01	Executive			
	# of persons in recruit class	41	25	50
	% of minority representation in recruit class	27%	25%	27%
	# of video evidence requests	5,881	6,000	7,000
	# of technology problems addressed	3,018	3,500	3,500

Safety and Homeland Security



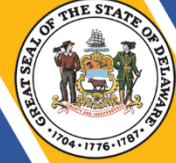
IPU	Performance Measure Name	Fiscal Year 2021 Actual	Fiscal Year 2022 Budget	Fiscal Year 2023 Governor's Recommended
45-06-02	Building Maintenance and Construction			
	# of minor capital improvement projects performed in house	16	11	11
	# of projects	21	20	20
45-06-03	Patrol*			
	# of complaints handled by patrol officers	130,017	175,000	135,000
	# of drivers arrested for traffic charges	59,840	75,000	60,000
	# of traffic arrests (charges)	99,160	120,000	100,000
	# of driving under the influence arrests	2,777	2,600	2,800
<i>*Performance results have been impacted by COVID-19.</i>				
45-06-04	Criminal Investigation			
	# of criminal cases investigated	35,980	35,000	35,000
	% of cases cleared	59.9%	60%	60%
	# of domestic violence complaints:			
	investigated	10,492	23,000	11,000
	cleared by arrest	5,229	6,500	6,000
	referred to victim services	1,142	1,200	1,000
# of high-tech crime cases	263	350	280	
45-06-05	Special Investigation*			
	# of special investigations:			
	auto theft	575	500	600
	vice	14	20	20
	drug unit	6,794	3,500	6,500
	# of special investigation arrests:			
	auto theft	177	125	200
vice	6	25	10	
drug unit	3,939	3,500	4,000	
<i>*Performance results have been impacted by COVID-19.</i>				
45-06-06	Aviation			
	# of missions	4,402	3,800	4,000

Safety and Homeland Security



IPU	Performance Measure Name	Fiscal Year 2021 Actual	Fiscal Year 2022 Budget	Fiscal Year 2023 Governor's Recommended
	% of medivac missions	44.7%	40%	40%
45-06-07	Traffic*			
	# of investigated crashes	20,047	21,000	20,000
	# of investigated injury-producing crashes	3,145	3,250	3,000
	# of investigated property damage only crashes	16,902	18,500	17,000
	# of drivers arrested in investigated crashes	11,574	13,250	12,000
	# of drivers arrested in investigated injury-producing crashes	2,682	2,800	3,000
	# of drivers arrested in investigated property damage only crashes	8,892	10,000	9,000
	# of investigated hit-and-run crashes	3,509	3,250	3,000
	# of investigated animal-related crashes	1,768	1,800	2,000
	# of commercial motor vehicle summons issued	3,394	2,800	3,500
	<i>*Performance results have been impacted by COVID-19.</i>			
45-06-08	State Bureau of Identification			
	# of criminal histories requested	57,584	70,000	65,000
	Average wait time for a criminal history check (weeks)	2	2	1
45-06-09	Training			
	# of in-service training classes offered	107	85	80
	# of students trained	2,157	1,900	1,900
	# of recruits trained:			
	Delaware State Police (DSP)	44	50	45
	non-DSP	34	50	30
45-06-10	Communications			

Safety and Homeland Security



IPU	Performance Measure Name	Fiscal Year 2021 Actual	Fiscal Year 2022 Budget	Fiscal Year 2023 Governor's Recommended
	# of calls for service at 911 centers*	354,498	365,000	350,000
	# of calls dispatched to officers	260,876	250,000	225,000
	# of calls tele-served by dispatcher	93,622	100,000	90,000
	# of building alarms received*	16,685	20,000	16,000
	# of officers for whom communications centers are responsible	532	737	550
*Performance results have been impacted by COVID-19.				
45-06-11 Transportation				
	% of vehicles requiring outside contractual repairs	5%	7.5%	5%
	Average repair time including rollout activities (days)	21	14	14
45-06-12 Community Relations				
	# of total victim service cases with:	4,462	4,000	4,000
	immediate response	353	330	300
	interviews in person	724	850	700
	interviews by phone	9,736	8,000	9,000
	written correspondence	11,357	11,000	11,000
	# of Citizens' Police Academy classes	0 Covid impact	2	3
	# of citizens trained	0 Covid impact	50	75