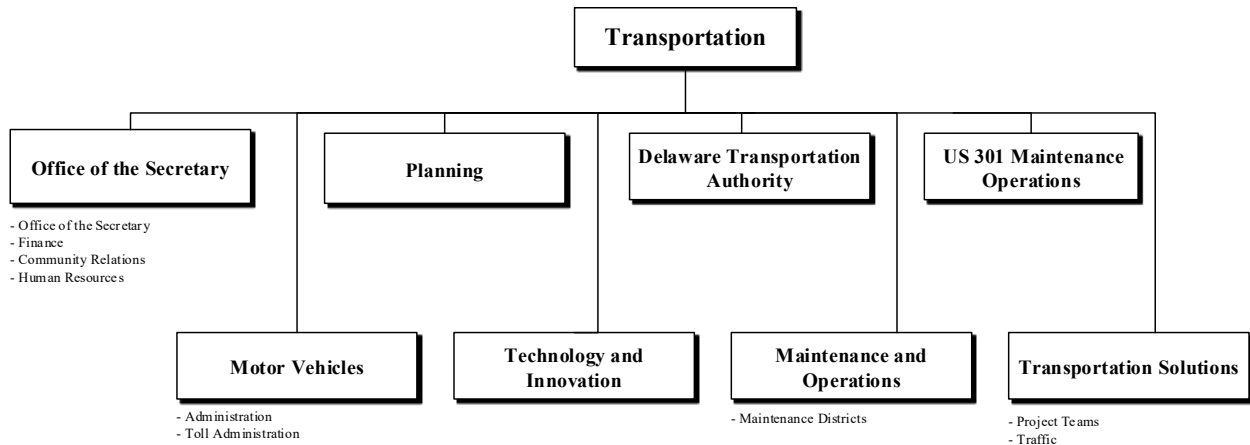


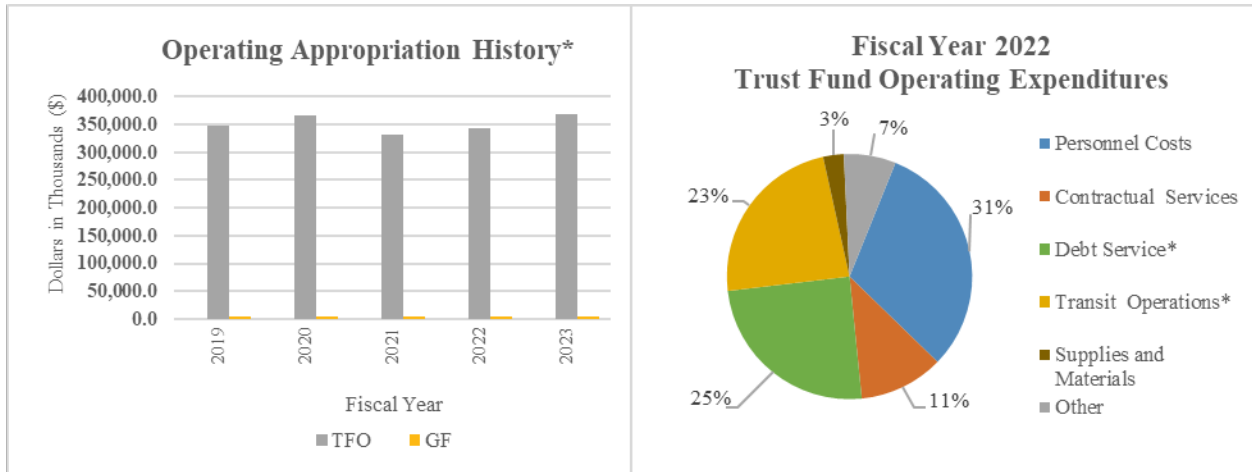
# Transportation



## At a Glance

- Maintain 13,541 lane miles of roadways, 1,722 bridges, one ferry, more than 1,100 signals, 300,000 signs, 375 miles of fiber optic cable, 200 traffic cameras, nearly 950 Intelligent Transportation System devices, more than 3,300 pedestrian signal push buttons, 1,376 miles of storm drains, 3,514 miles of drainage ditches, more than 85,000 drainage structures and 540 storm water management facilities;
- Mow 50,000 acres of grass, trim 126 miles of roadside vegetation and work with the Department of Correction to clean-up 6,000 miles of Delaware roadways;
- Enhance the quality of life in Delaware by integrating transportation, land use and air quality strategies;
- Maintain a transportation program that integrates all modes statewide, including critical roadway projects, transit service, and bicycle and pedestrian improvements;
- Discover and solve transportation problems by collecting, analyzing, summarizing and publishing transportation-related data, including customer service and satisfaction data; and
- Execute and support initiatives in order to reduce crash statistics on Delaware roadways.

# Transportation



\*During Fiscal Years 2021-2023, Transportation received federal subsidies from the Coronavirus Aid, Relief, and Economic Security Act and the Coronavirus Response and Relief Supplemental Appropriations Act.

## Overview

The mission of the Delaware Department of Transportation (DelDOT) is to promote excellence in transportation for every mode, for every trip, for every dollar and for everyone. To effectively carry out the mission of the department, DelDOT focuses on improving services and making the right investments in Delaware’s transportation system at the right time.

## On the Web

For more information, visit [deldot.gov](http://deldot.gov).

## Performance Measures

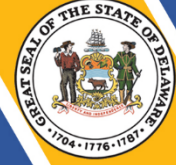
IPU	Performance Measure Name	Fiscal Year 2022 Actual	Fiscal Year 2023 Budget	Fiscal Year 2024 Governor’s Recommended
55-01-01	<b>Office of the Secretary</b>			
	% of Freedom of Information Act responses within 15 days	99	98	98
	% of pre-award audits completed within three days	95.98	94	94
	complete installation of EV infrastructure on all Alternative Fuel Corridors by the end of FY24			100%

# Transportation



IPU	Performance Measure Name	Fiscal Year 2022 Actual	Fiscal Year 2023 Budget	Fiscal Year 2024 Governor's Recommended
<b>55-01-02</b>	<b>Finance</b>			
	Department bond rating	AA1/AA+	AA1/AA+	AA1/AA+
	Debt service coverage ratio	8.66	5.99	5.68
	Debt service as a % of revenue	11.5	17.0	18.1
	% of public works contracts advertised within 10 business days of receipt of required information	78	85	85
<b>55-01-03</b>	<b>Community Relations</b>			
	# of participants attending public workshops and hearings	1083	1000	1000
<b>55-01-04</b>	<b>Human Resources</b>			
	Engineer I-IV Sign-On Bonus program hired**	2	5	2
<b>55-02-01</b>	<b>Technology and Innovation</b>			
	% of help desk calls resolved within three working days	85	85	85
<b>55-03-01</b>	<b>Planning</b>			
	% of preliminary traffic impact studies reviewed within 30 days of receipt	100	100	100
	% of subdivision reviews within 45 days of receipt	100	100	100
	% of final traffic impact study reports reviewed within 45 business days of receipt *	N/A	N/A	98
	Length of bike facilities added to the network (miles)	7	5	5
	* New performance measure for FY23			
<b>55-04-70</b>	<b>Maintenance Districts</b>			
	% of time snowfall of 4" or less removed within 24 hours after end of storm	100	100	100

# Transportation



IPU	Performance Measure Name	Fiscal Year 2022 Actual	Fiscal Year 2023 Budget	Fiscal Year 2024 Governor's Recommended
	% of time snowfall of 4-8" removed within 48 hours after end of storm	100	100	100
	% of time snowfall of 8" or greater removed within 72 hours after end of storm	100	100	100
	% of equipment exceeding age and/or usage parameters	8.5	10	10
	% of Community Transportation Fund requests for estimates processed within 20 business days	89.1	85	85
<b>55-06-01 Delaware Transportation Authority</b>				
	Statewide annual ridership (millions)	5.2	6.4	6.5
	% system-wide recovery ratio	7	6	7
	# of accidents per 100,000 miles	2.52	2.25	2.52
<b>55-07-01 US 301 Maintenance Operations</b>				
	Anticipated ridership (millions)	7.4	6.6	7.08
<b>55-08-30 Project Teams</b>				
	% of construction projects completed on time including approved time extensions	100	80	80
	% of non-open end construction projects completed with less than 10 percent overruns	45	90	90
	% of bridges rated in good or fair condition	98.37	95	97.5
	# of curb ramps reconstructed per year to Americans with Disabilities Act standards	1107	500	500
	% of pavements in good/fair condition (excluding subdivision streets)	92	85	85
<b>55-08-40 Traffic</b>				
	% of critical signal maintenance calls responded to and corrected in 24 hours	96	100	100

# Transportation



IPU	Performance Measure Name	Fiscal Year 2022 Actual	Fiscal Year 2023 Budget	Fiscal Year 2024 Governor's Recommended
<b>55-11-10</b>	<b>DMV Administration</b>			
	% of time meeting Division of Motor Vehicles 20-minute wait time standard	73.93	78	75
	# of Class D road exams completed*	8,039	13,850	13,500
	# of successful self-service kiosk transactions	57,186	60,000	60,000
	% increase of social media audience:			
	Facebook	+12.40	+60	+20
	Instagram	+13.11	+43	+20
	Twitter	+4.15	+15	+8
	# of students enrolled in motorcycle safety classes	941	1,825	1,776
	# of vehicle inspections	448,870	450,000	475,000
	<i>* Class D Road Exams ceased March 2020 through July 2020 due to COVID-19</i>			
<b>55-11-60</b>	<b>Toll Administration</b>			
	% of E-ZPass market use:			
	I-95	83	82	84
	SR 1-Dover	82	79	82
	SR 1-Biddles	82	79	82