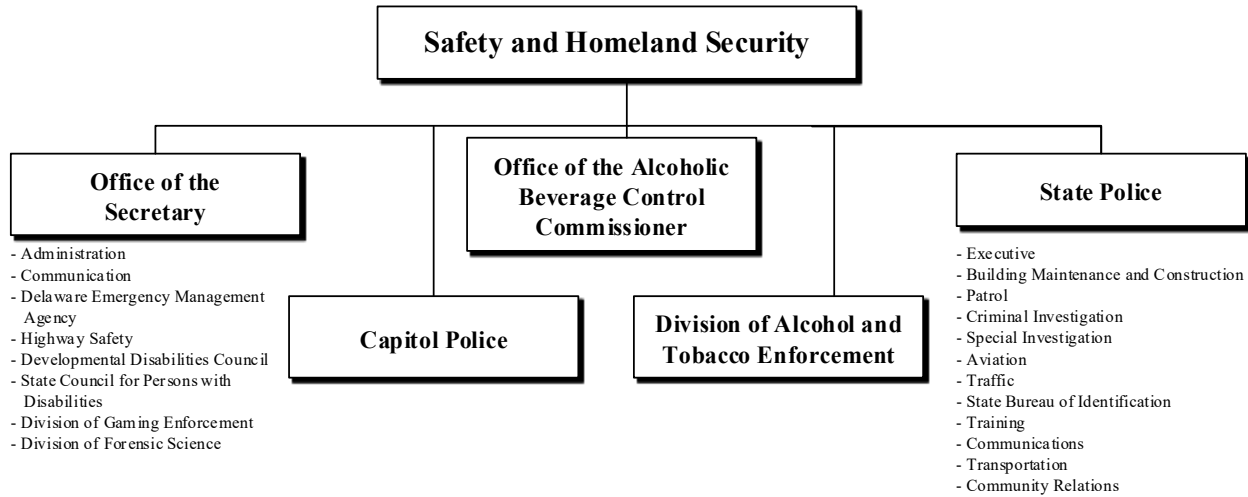


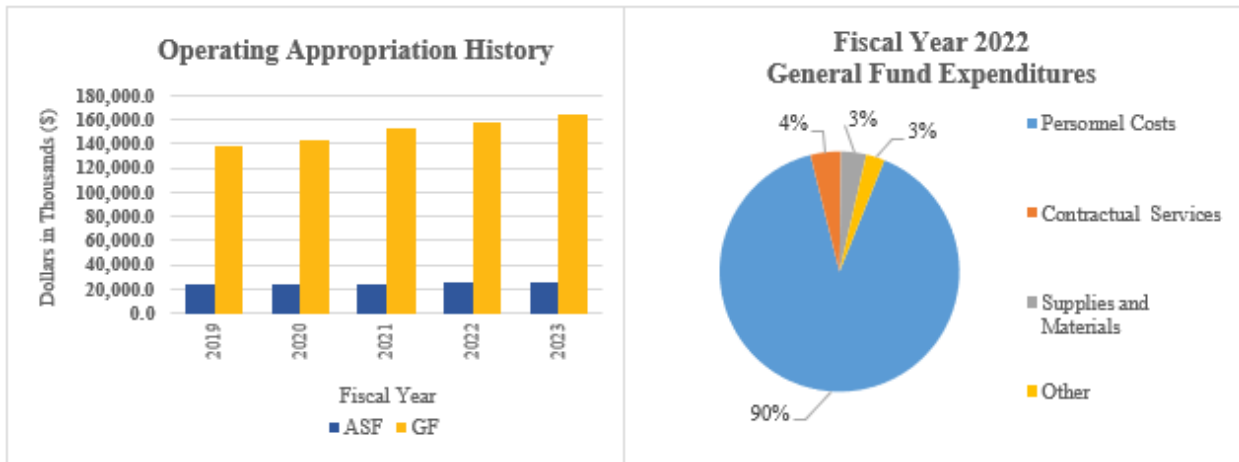
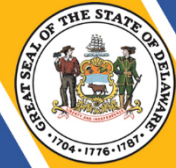
# Safety and Homeland Security



## At a Glance

- Enhance the quality of life for all Delaware residents and visitors by providing professional, competent and compassionate law enforcement services, in part by responding to approximately 368,900 calls for service annually.
- Prepare for and respond to natural and man-made catastrophes, ensure federal and state mandates for services are accomplished and assist communities in planning to become disaster resistant by providing over 22 outreach programs.
- Ensure reliable and effective statewide emergency communications capability by supporting and maintaining both the statewide 800 MHz, 700 MHz, and conventional radio systems.
- Protect the health of residents and youth by enforcing state and federal statutes on the prohibition of the sale of alcohol and tobacco to minors by monitoring the 1,346 tobacco and 1,293 alcohol retailers statewide.
- Improve highway safety by supporting enforcement and providing public awareness programs and educational efforts to increase seatbelt use, and reduce impaired driving, distracted driving, pedestrian crashes and fatal crashes, through the administration and oversight of a combination of federal grants totaling approximately \$6.9 million with approximately 50 subgrantees.

# Safety and Homeland Security



## Overview

The mission of the Department of Safety and Homeland Security (DSHS) is to promote and protect the safety of people and property in Delaware. DSHS is comprised of 12 divisions: Office of the Secretary; Division of Communication; Delaware Emergency Management Agency; Office of Highway Safety; Developmental Disabilities Council; State Council for Persons with Disabilities; Division of Gaming Enforcement; Division of Forensic Science; Capitol Police; Office of the Alcoholic Beverage Control Commissioner; Division of Alcohol and Tobacco Enforcement; and State Police. Each division provides an agency-specific service to the residents and visitors of the State.

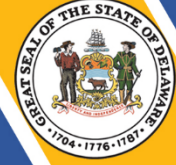
## On the Web

For more information, visit [dshs.delaware.gov](https://dshs.delaware.gov).

## Performance Measures

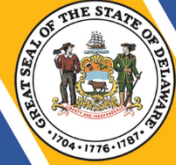
IPU	Performance Measure Name	Fiscal Year 2022 Actual	Fiscal Year 2023 Budget	Fiscal Year 2024 Governor's Recommended
45-01-01	<b>Administration</b>			
	% of constituent contacts responded to within three days	91	91	92

# Safety and Homeland Security



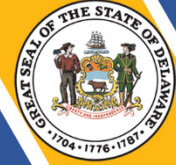
IPU	Performance Measure Name	Fiscal Year 2022 Actual	Fiscal Year 2023 Budget	Fiscal Year 2024 Governor's Recommended
<b>45-01-20</b>	<b>Communication</b>			
	% of statewide 700 MHz portable radio coverage	99	99	99
	% of statewide 700 MHz portable radio in-building coverage	90	99	90
	% of statewide 700 MHz network availability	99.99	100	99.99
	% of statewide 800 MHz portable radio coverage	99	99	99
	% of statewide 800 MHz portable radio in-building coverage	99	99	99
	% of statewide 800 MHz Network availability	99.99	100	99.99
<b>45-01-30</b>				
	# of completed major plans within the reporting period	4	3	3
	% of responses to any event in coordination with all federal, state and local partners	100	100	100
	# of exercises participated in to test and evaluate plans and procedures during the reporting period	25	25	26
	# of emergency management jurisdictions in which training and outreach were provided to in-state partners in support of plans	5	5	5
<b>45-01-40</b>				
	% of seatbelt use	92	92	92
	# of alcohol-related fatalities*	36	32	30
	# of speeding-related fatalities	37	35	33.9
	# of motorcycle fatalities	24	13	14.3

# Safety and Homeland Security



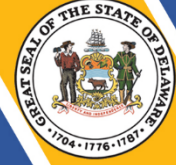
IPU	Performance Measure Name	Fiscal Year 2022 Actual	Fiscal Year 2023 Budget	Fiscal Year 2024 Governor's Recommended
	# of pedestrian fatalities	29	26	27.1
<b>45-01-50</b>	# of Partners in Policymaking program	9	20	20
<b>45-01-60</b>	# of bills, regulations, and policies reviewed	64	100	100
	# of bills, regulations and policies impacted by SCPD advocacy	38	30	30
<b>45-01-70</b>	# of criminal investigations investigated by detectives	258	530	500
	# of background investigations completed by investigators	1,150	1,300	1,300
	# of applicants recommended for license denial/revocation	36	20	30
	# of persons recommended for Lottery Involuntary Exclusion list	3	5	5
<b>45-01-80</b>	# of days for controlled substance turnaround	48	32	35
	# of days for DNA analysis turnaround	48	54	54
<b>45-02-10</b>	# of community policing/training seminars offered to state employees	7	55	55

# Safety and Homeland Security



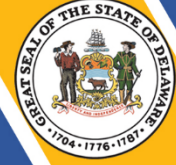
IPU	Performance Measure Name	Fiscal Year 2022 Actual	Fiscal Year 2023 Budget	Fiscal Year 2024 Governor's Recommended
	# of entrants screened for weapons and contraband entering secure state facilities	644,779	1,120,000	650,000
<b>45-03-10</b>				
	% of new applications prepared to be heard before the Commissioner within 30 days of application	50	95	80
	# of applications reviewed	1,224	130	1,250
<b>45-04-10</b>				
	% of compliance with prohibition on sale of alcohol to minors (under 21)	89	89	89
	% of compliance with prohibition on sale of tobacco to minors (under 18)	98	97	97
	% of complaints investigated and resolved within 30 days	98	98	96
	# of servers trained to serve alcohol In person class Online	8,000	8,000	8,000
<b>45-06-01</b>				
	# of persons in recruit class	43	50	45
	% of minority representation in recruit class	44	27	45
	# of video evidence requests	6,328	7,000	6,500
	# of technology problems addressed	3,414	3,500	3,400
<b>45-06-02</b>				
	# of minor capital improvement projects performed in house	13	11	14
	# of projects	21	20	21

# Safety and Homeland Security



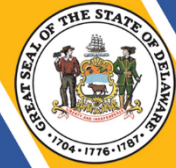
IPU	Performance Measure Name	Fiscal Year 2022 Actual	Fiscal Year 2023 Budget	Fiscal Year 2024 Governor's Recommended
<b>45-06-03</b>	# of complaints handled by patrol officers	131,357	135,000	133,000
	# of drivers arrested for traffic charges	55,205	60,000	56,000
	# of traffic arrests (charges)	92,645	100,000	95,000
	# of driving under the influence arrests	2,687	2,800	2,700
	<i>*Performance results have been impacted by COVID-19</i>			
<b>45-06-04</b>	<b>Criminal Investigation</b>			
	# of criminal cases investigated	36,946	35,000	37,000
	% of cases cleared	58.2	60	60
	# of domestic violence complaints:			
	investigated	10,018	11,000	11,000
	cleared by arrest	5,019	6,000	6,000
referred to victim services	1,598	1,000	1,000	
# of high-tech crime cases	233	350	290	
<b>45-06-05</b>	<b>Special Investigation*</b>			
	# of special investigations:			
	auto theft	634	600	650
	vice	13	20	20
	drug unit	6,689	6,500	6,700
	# of special investigation arrests:			
	auto theft	212	200	250
	vice	6	10	10
drug unit	4,016	4,000	4,200	
<i>*Performance results have been impacted by COVID-19</i>				
<b>45-06-06</b>	<b>Aviation</b>			
	# of missions	4,737	4,000	5,000
	% of medivac missions	42	40	50

# Safety and Homeland Security



IPU	Performance Measure Name	Fiscal Year 2022 Actual	Fiscal Year 2023 Budget	Fiscal Year 2024 Governor's Recommended
<b>45-06-07</b>	<b><i>Traffic*</i></b>			
	# of investigated crashes	21,462	20,000	22,000
	# of investigated injury-producing crashes	3,325	3,000	3,500
	# of investigated property damage only crashes	18,028	17,000	18,000
	# of drivers arrested in investigated crashes	12,151	12,000	13,000
	# of drivers arrested in investigated injury-producing crashes	2,635	3,000	3,000
	# of drivers arrested in investigated property damage only crashes	9,516	9,000	9,620
	# of investigated hit-and-run crashes	3,494	3,000	3,500
	# of investigated animal-related crashes	1,950	2,000	2,000
	# of commercial motor vehicle summons issued	3,728	3,500	3,900
	<i>*Performance results have been impacted by COVID-19</i>			
<b>45-06-08</b>	<b><i>State Bureau of Identification</i></b>			
	# of criminal histories requested	57,679	65,000	65,000
	Average wait time for a criminal history check (weeks)	2-3	1	1
<b>45-06-09</b>	<b><i>Training</i></b>			
	# of in-service training classes offered	106	80	110
	# of students trained	2,014	1,900	2,200
	# of recruits trained: Delaware State Police (DSP) non-DSP	54 23	45 30	60 30
<b>45-06-10</b>	<b><i>Communications</i></b>			
	# of calls for service at 911 centers*	368,919	350,000	370,000
	# of calls dispatched to officers	205,409	225,000	225,000

# Safety and Homeland Security



IPU	Performance Measure Name	Fiscal Year 2022 Actual	Fiscal Year 2023 Budget	Fiscal Year 2024 Governor's Recommended
	# of calls tele-served by dispatcher	143,910	90,000	150,000
	# of building alarms received*	27,934	16,000	30,000
	# of officers for whom communications centers are responsible	560	550	570
<i>*Performance results have been impacted by COVID-19</i>				
<b>45-06-11</b>	<b>Transportation</b>			
	% of vehicles requiring outside contractual repairs	10	5	5
	Average repair time including rollout activities (days)	21	14	19
<b>45-06-12</b>	<b>Community Relations</b>			
	# of total victim service cases with:	4,498	4,000	5,000
	immediate response	312	300	320
	interviews in person	687	700	700
	interviews by phone	9,166	9,000	9,200
	written correspondence	11,000	11,000	11,000
	# of Citizens' Police Academy classes	0	3	3
	# of citizens trained	0	75	75