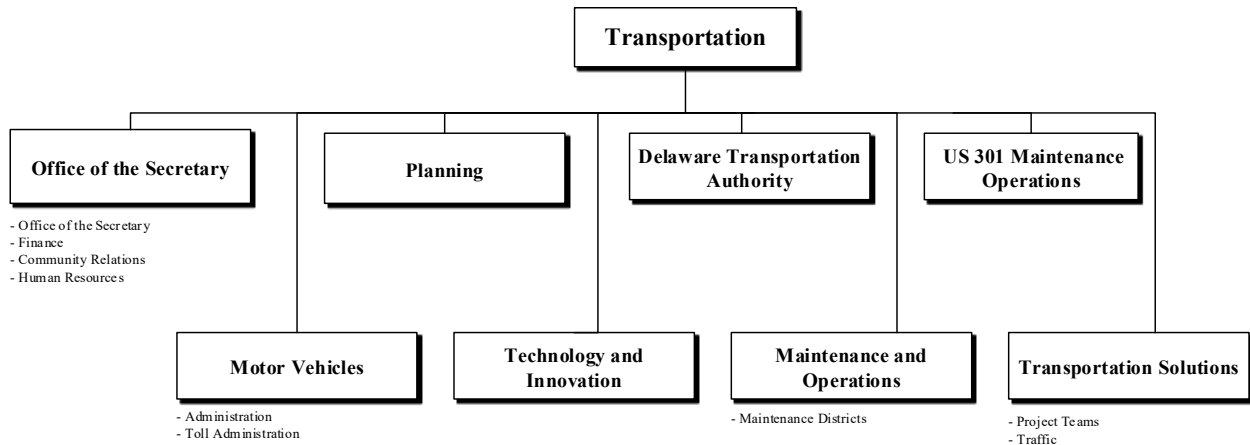


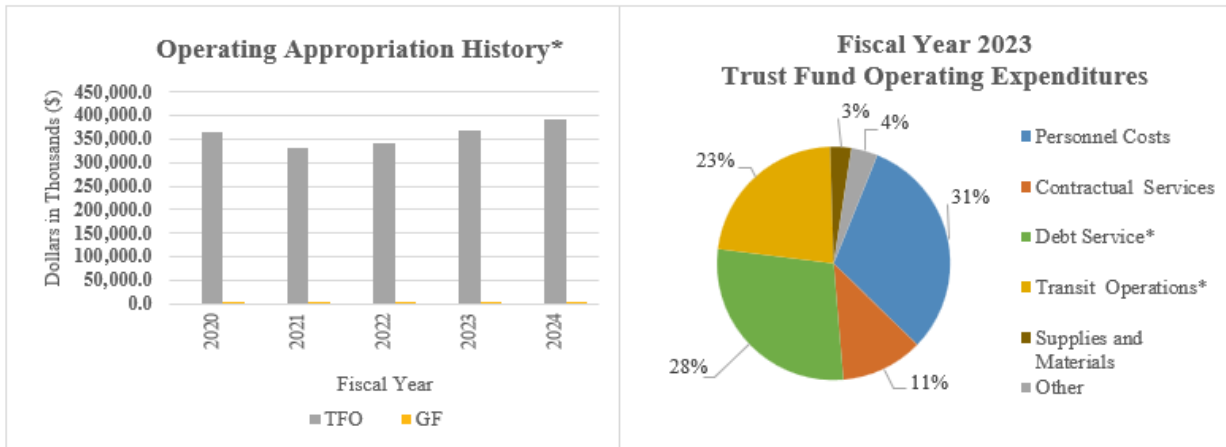
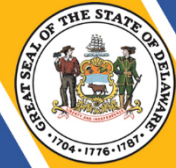
Transportation



At a Glance

- Maintain 13,541 lane miles of roadways, 1,722 bridges, one ferry, more than 1,100 signals, 300,000 signs, 390 miles of fiber optic cable, 230 traffic cameras, nearly 1000 Intelligent Transportation System devices, more than 3,500 pedestrian signal push buttons, 1,376 miles of storm drains, 3,514 miles of drainage ditches, more than 85,000 drainage structures and 540 storm water management facilities;
- Mow 50,000 acres of grass, trim 126 miles of roadside vegetation and work with the Department of Correction to clean-up 6,000 miles of Delaware roadways;
- Enhance the quality of life in Delaware by integrating transportation, land use and air quality strategies;
- Maintain a transportation program that integrates all modes statewide, including critical roadway projects, transit service, and bicycle and pedestrian improvements;
- Discover and solve transportation problems by collecting, analyzing, summarizing and publishing transportation-related data, including customer service and satisfaction data; and
- Execute and support initiatives in order to reduce crash statistics on Delaware roadways.

Transportation



*During Fiscal Years 2021-2024, Transportation received federal subsidies from the Coronavirus Aid, Relief, and Economic Security Act and the Coronavirus Response and Relief Supplemental Appropriations Act.

Overview

The mission of the Delaware Department of Transportation (DelDOT) is to promote excellence in transportation for every mode, for every trip, for every dollar and for everyone. To effectively carry out the mission of the department, DelDOT focuses on improving services and making the right investments in Delaware’s transportation system at the right time.

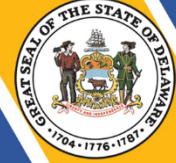
On the Web

For more information, visit deldot.gov.

Performance Measures

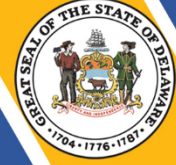
IPU	Performance Measure Name	Fiscal Year 2023 Actual	Fiscal Year 2024 Budget	Fiscal Year 2025 Governor’s Recommended
55-01-01	<i>Office of the Secretary</i>			
	% of Freedom of Information Act responses within 15 days	98	98	98
	% of pre-award audits completed within three days	94	94	94
	complete installation of EV infrastructure on all Alternative Fuel Corridors by the end of FY24	0%	100%	35%

Transportation



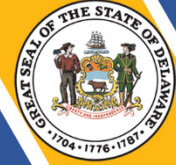
IPU	Performance Measure Name	Fiscal Year 2023 Actual	Fiscal Year 2024 Budget	Fiscal Year 2025 Governor's Recommended
55-01-02	Finance			
	Department bond rating	Aa1/AA+	Aa1/AA+	Aa1/AA+
	Debt service coverage ratio	6.56	5.68	6.25
	Debt service as a % of revenue	15.0	18.1	15.9
	% of public works contracts advertised within 10 business days of receipt of required information	74	85	85
55-01-03	Community Relations			
	# of participants attending public workshops and hearings	1651	1000	1000
55-01-04	Human Resources			
	Engineer I-IV Sign-On Bonus program hired**	4	2	4
55-02-01	Technology and Innovation			
	% of help desk calls resolved within three working days	85	85	85
55-03-01	Planning			
	% of preliminary traffic impact studies reviewed within 30 days of receipt	100	100	100
	% of subdivision reviews within 45 days of receipt	100	100	100
	% of final traffic impact study reports reviewed within 45 business days of receipt	100	98	100
	Length of bike facilities added to the network (miles)	3	5	4
55-04-70	Maintenance Districts			
	% of time snowfall of 4" or less removed within 24 hours after end of storm	100	100	100

Transportation



IPU	Performance Measure Name	Fiscal Year 2023 Actual	Fiscal Year 2024 Budget	Fiscal Year 2025 Governor's Recommended
	% of time snowfall of 4-8" removed within 48 hours after end of storm	100	100	100
	% of time snowfall of 8" or greater removed within 72 hours after end of storm	100	100	100
	% of equipment exceeding age and/or usage parameters	8.2	10	10
	% of Community Transportation Fund requests for estimates processed within 20 business days	97	85	85
55-06-01 Delaware Transportation Authority				
	Statewide annual ridership (millions)	6.3	6.5	6.7
	% system-wide recovery ratio	10	7	10
	# of accidents per 100,000 miles	3.04	2.52	2.25
55-07-01 US 301 Maintenance Operations				
	Anticipated ridership (millions)	8.00	7.08	6.02
55-08-30 Project Teams				
	% of construction projects completed on time including approved time extensions	100	80	80
	% of non-open end construction projects completed with less than 10 percent overruns	47	90	90
	% of bridges rated in good or fair condition	98.3	97.5	98.5
	# of new or reconstructed curb ramps per year built to Americans with Disabilities Act standards	2084	500	500
	% of pavements in good condition (excluding subdivision streets)	83	75	75
55-08-40 Traffic				

Transportation



IPU	Performance Measure Name	Fiscal Year 2023 Actual	Fiscal Year 2024 Budget	Fiscal Year 2025 Governor's Recommended
	% of critical signal maintenance calls responded to and corrected in 24 hours	95	100	100
55-11-10	DMV Administration			
	% of time meeting Division of Motor Vehicles 20-minute wait time standard	58	75	75
	# of Class D road exams completed*	9,242	13,500	13,500
	# of successful self-service kiosk transactions	73,937	60,000	65,000
	% increase of social media audience:			
	Facebook	17.04	+20	+20
	Instagram	13.75	+20	+18
	Twitter	4	+8	+7
	# of students enrolled in motorcycle safety classes	1,238	1,776	1,400
	# of vehicle inspections	534,431	475,000	475,000
	<i>* Performance results have been impacted by COVID-19</i>			
55-11-60	Toll Administration			
	% of E-ZPass market use:			
	I-95	86	84	84
	SR 1-Dover	81	82	82
	SR 1-Biddles	83	82	82