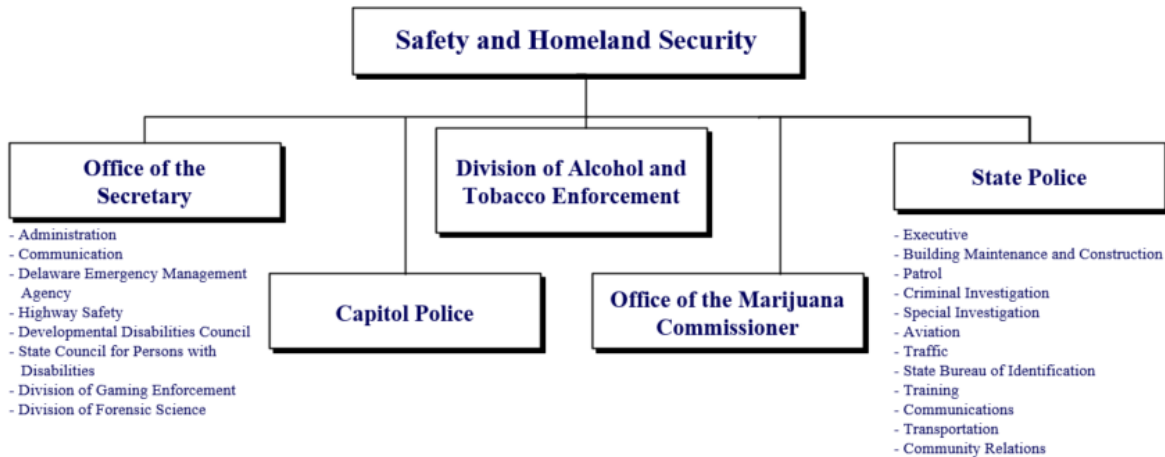


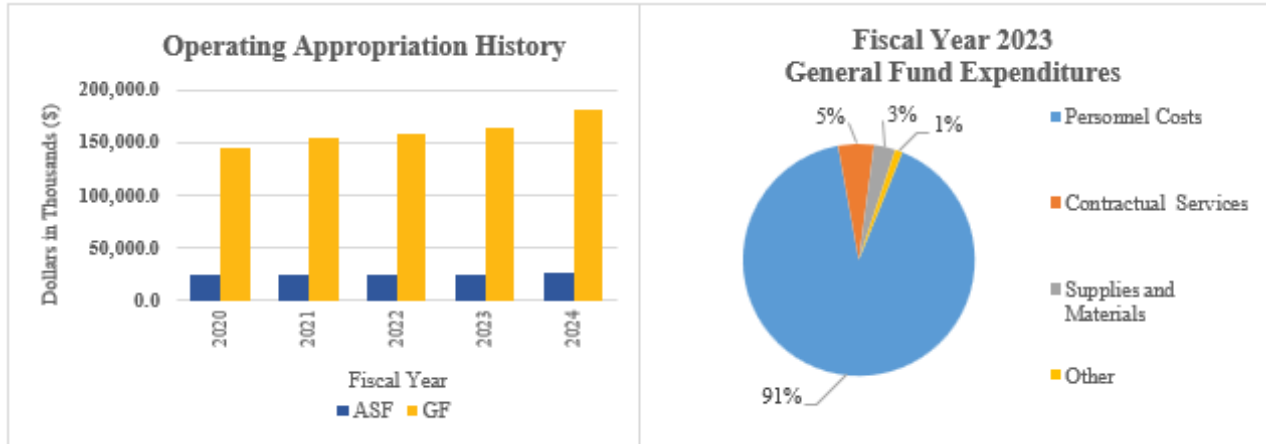
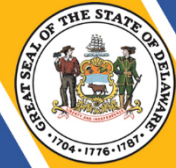
Safety and Homeland Security



At a Glance

- Enhance the quality of life for all Delaware residents and visitors by providing professional, competent, and compassionate law enforcement services, in part by responding to approximately 376,646 calls for service annually.
- Prepare for and respond to natural and man-made catastrophes, ensure federal and state mandates for services are accomplished, and assist communities in planning to become disaster-resistant by providing over 27 outreach programs.
- Ensure reliable and effective statewide emergency communications capability by supporting and maintaining both the statewide 800 MHz, 700 MHz, and conventional radio systems.
- Protect the health of residents and youth by enforcing state and federal statutes on the prohibition of the sale of alcohol and tobacco to minors by monitoring the 1,221 tobacco and 1,293 alcohol retailers statewide.
- Improve highway safety by supporting enforcement and providing public awareness programs and educational efforts to increase seatbelt use, and reduce impaired driving, distracted driving, pedestrian crashes, and fatal crashes, through the administration and oversight of a combination of federal grants totaling approximately \$7.0 million with approximately 55 subgrantees.

Safety and Homeland Security



Overview

The mission of the Department of Safety and Homeland Security (DSHS) is to promote and protect the safety of people and property in Delaware. DSHS is comprised of 12 divisions: Office of the Secretary; Division of Communication; Delaware Emergency Management Agency; Office of Highway Safety; Developmental Disabilities Council; State Council for Persons with Disabilities; Division of Gaming Enforcement; Division of Forensic Science; Capitol Police; Division of Alcohol and Tobacco Enforcement; Office of the Marijuana Commissioner; and State Police. Each division provides an agency-specific service to the residents and visitors of the State.

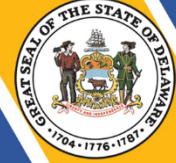
On the Web

For more information, visit dshs.delaware.gov.

Performance Measures

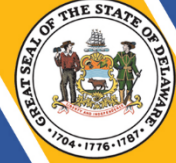
IPU	Performance Measure Name	Fiscal Year 2023 Actual	Fiscal Year 2024 Budget	Fiscal Year 2025 Governor's Recommended
45-01-01	Administration			
	% of constituent contacts responded to within three days	93%	95%	95%

Safety and Homeland Security



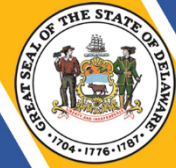
IPU	Performance Measure Name	Fiscal Year 2023 Actual	Fiscal Year 2024 Budget	Fiscal Year 2025 Governor's Recommended
45-01-20	Communication			
	% of statewide 700 MHz portable radio coverage	99	99	99
	% of statewide 700 MHz portable radio in-building coverage	99	99	99
	% of statewide 700 MHz network availability	99.999	99.999	99.999
	% of statewide 800 MHz portable radio coverage	99	99	99
	% of statewide 800 MHz portable radio in-building coverage	99	99	99
	% of statewide 800 MHz Network availability	99.999	99.999	99.999
45-01-30	Delaware Emergency Management Agency (DEMA)			
	# of completed major plans within the reporting period	4	3	3
	% of responses to any event in coordination with all federal, state and local partners	100	100	100
	# of exercises participated in to test and evaluate plans and procedures during the reporting period	26	24	25
	# of emergency management jurisdictions in which training and outreach were provided to in-state partners in support of plans	5	5	5
45-01-40	Highway Safety			
	% of seatbelt use	92.3	92.28	92.43
	# of alcohol-related fatalities*	25.6	31.5	31
	# of speeding-related fatalities	41.2	40.4	39.8
	# of motorcycle fatalities	18	18.7	18.4
	# of pedestrian fatalities	27.4	27.6	27.2

Safety and Homeland Security



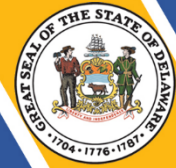
IPU	Performance Measure Name	Fiscal Year 2023 Actual	Fiscal Year 2024 Budget	Fiscal Year 2025 Governor's Recommended
* Data is collected by calendar year so the 2021 data is collected January 1, 2021 through December 31, 2021, except alcohol-related fatalities, which are from 2020 FARS data and is the most current data.				
45-01-50 Developmental Disabilities Council				
	# of Partners in Policymaking program	8	20	20
45-01-60 State Council for Persons with Disabilities (SCPD)				
	# of bills, regulations, and policies reviewed	78	100	100
	# of bills, regulations and policies impacted by SCPD advocacy	14	20	20
45-01-70 Division of Gaming Enforcement				
	# of criminal investigations investigated by detectives	244	500	500
	# of background investigations completed by investigators	1157	1300	1300
	# of applicants recommended for license denial/revocation	17	20	30
	# of persons recommended for Lottery Involuntary Exclusion list	3	5	5
45-01-80 Division of Forensic Science				
	# of days for controlled substance turnaround	54	33	40
	# of days for DNA analysis turnaround	48	55	55
45-02-10 Capitol Police				
	# of community policing/training seminars offered to state employees	26	30	30

Safety and Homeland Security



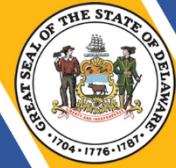
IPU	Performance Measure Name	Fiscal Year 2023 Actual	Fiscal Year 2024 Budget	Fiscal Year 2025 Governor's Recommended
	# of entrants screened for weapons and contraband entering secure state facilities	692426	700000	700000
45-04-10	<i>Division of Alcohol and Tobacco Enforcement</i>			
	% of compliance with prohibition on sale of alcohol to minors (under 21)	76	85	85
	% of compliance with prohibition on sale of tobacco to minors (under 18)	96	94	94
	% of complaints investigated and resolved within 30 days	98	98	98
	# of servers trained to serve alcohol In person class Online	8000	8000	8000
45-05-10	<i>Office of the Marijuana Commissioner</i>			
45-06-01	<i>Executive</i>			
	# of persons in recruit class	43	50	50
	% of minority representation in recruit class	44%	45%	45%
	# of video evidence requests	9,755	7,000	7,000
	# of technology problems addressed	4,143	3,400	3,400
45-06-02	<i>Building Maintenance and Construction</i>			
	# of minor capital improvement projects performed in house	23	14	14
	# of projects	26	21	21

Safety and Homeland Security



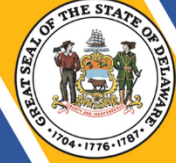
45-06-03	<i>Patrol</i>			
	# of complaints handled by patrol officers	132,965	133,000	133,000
	# of drivers arrested for traffic charges	65,095	56,000	60,000
	# of traffic arrests (charges)	109,958	95,000	100,000
	# of driving under the influence arrests	3,041	2,700	2,800
45-06-04	<i>Criminal Investigation</i>			
	# of criminal cases investigated	38,131	3,7000	38,000
	% of cases cleared	58.9%	60%	60%
	# of domestic violence complaints:			
	investigated	10,335	11,000	11,000
	cleared by arrest	5,293	6,000	6,000
	referred to victim services	1,677	1,000	1,000
	# of high-tech crime cases	300	290	290
45-06-05	<i>Special Investigation</i>			
	# of special investigations:			
	auto theft			
	vice	574	650	600
	drug unit	19	20	20
		6,888	6,700	6,700
	# of special investigation arrests:			
	auto theft	180	250	200
	vice	11	10	10
	drug unit	4,202	4,200	4,200
45-06-06	<i>Aviation</i>			
	# of missions	4,602	5,000	5,000
	% of medivac missions	40.72%	50%	45%
45-06-07	<i>Traffic</i>			
	# of investigated crashes	21,270	22,000	22,000
	# of investigated injury-producing crashes	3,250	3,500	3,000
	# of investigated property damage only crashes	18,020	18,000	18,000

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	# of drivers arrested in investigated crashes	11,842	12,000	12,000
	# of drivers arrested in investigated injury-producing crashes	2,680	3,000	3,000
	# of drivers arrested in investigated property damage only crashes	9,162	9,620	9,000
	# of investigated hit-and-run crashes	3,500	3,500	3,500
	# of investigated animal-related crashes	1,761	2,000	2,000
	# of commercial motor vehicle summons issued	3,112	3,900	3,500
45-06-08	State Bureau of Identification			
	# of criminal histories requested	90,836	65,000	90,000
	Average wait time for a criminal history check (weeks)	2-4	1	1
45-06-09	Training			
	# of in-service training classes offered	61	110	80
	# of students trained	844	2,200	1,500
	# of recruits trained:			
	Delaware State Police (DSP)	60	60	60
	non-DSP	31	30	30
45-06-10	Communications			
	# of calls for service at 911 centers	376,646	370,000	370,000
	# of calls dispatched to officers	287,216	225,000	225,000
	# of calls tele-served by dispatcher	89,430	150,000	100,000
	# of building alarms received	17,060	30,000	20,000
	# of officers for whom communications centers are responsible	1,000 +/-	570	900
45-06-11	Transportation			
	% of vehicles requiring outside contractual repairs	10%	5%	5%
	Average repair time including rollout activities (days)	28	19	20

Safety and Homeland Security



45-06-12 Community Relations				
# of total victim service cases with:				
immediate response	3,877	5,000	5,000	
interviews in person				
interviews by phone	338	320	320	
written correspondence	671	700	700	
	7,917	9,200	9,200	
	9,681	11,000	11,000	
# of Citizens' Police Academy classes*	1	3	3	
# of citizens trained*	27	75	75	