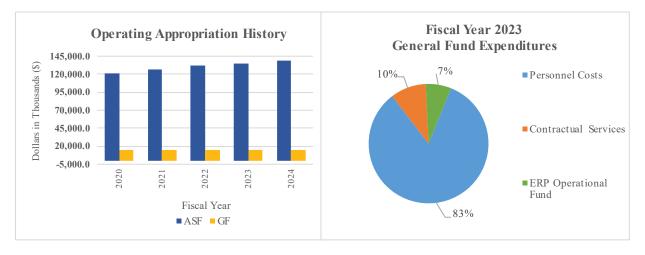
Finance Finance Revenue State Lottery Office

At a Glance

- Promote the financial health of the State by providing technical analysis and policy information and advice to the Governor, Legislature, state agencies, other government entities, pertinent constituency groups and the public;
- Reduce administrative costs by reengineering and streamlining state government to use resources more efficiently and effectively; and
- Provide leadership and planning on global financial management issues, including revenues, debt expenditures and credit ratings.



Overview

The mission of the Department of Finance is to promote Delaware's fiscal health fairly and efficiently by forecasting, generating, collecting and accounting for funds that are essential for state government services.

On the Web

For more information, visit finance.delaware.gov

Finance



Performance Measures

IPU	Performance Measure Name	Fiscal Year 2023 Actual	Fiscal Year 2024 Budget	Fiscal Year 2025 Governor's Recommended
25-01-01	Office of the Secretary			
	# of trained GEAR field team			
	members	83	115	147
	# of GEAR projects	133	145	160
	% of GEAR projects on time/on	,	2.504	. - - 0 .
	budget/quality maintained	n/a	36%	65%
	\$ estimated return on			
	investment of GEAR projects over the project lifespan			
	(millions)	63	83	88
	(IIIIIIIIIIII)	03	03	00
25-05-01	Accounting			
	# of internal control reviews			
	completed	80	90	90
	# of responses to requests for			
	Service Desk assistance	4,870	5,000	5,000
	# of First State Financials			
	training classes	253	250	250
25-06-01	Revenue*			
	# of days to process Personal			
	Income Tax refunds without			
	exception	10	10	9
	# of days to process Personal			
	Income Tax refunds with			
	exceptions	49	45	45
	% of digital personal returns	92	93	93
	Automated call waiting time			
	(seconds)	303	120	80
	* Performance results have been impa	cted by TY 22 implemen	tations of the IRAS mo	dernized tax system
	and the 2022 Delaware Relief Rebate.			
25-07-01	State Lottery Office			
	\$ General Fund revenue			
	collections (millions)	243.0	247.8	250.8