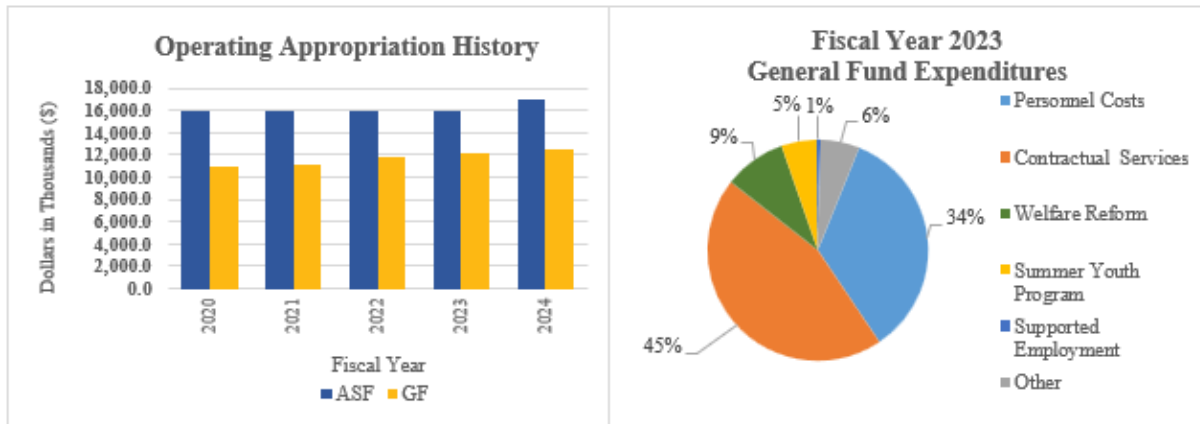
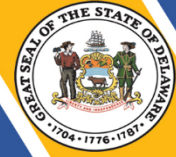


At a Glance

- Connects jobseekers/career changers and employers.
- Develop and maintain a diverse and skilled labor force sufficient in number and quality to meet the needs of employers and industries.
- Provide outreach and customized recruitment and hiring services to employers.
- Provide career counseling, employment workshops and financial assistance for eligible individuals seeking education and training.
- Provide employment services such as case management, job placement, accommodations and funding for education and training services to individuals with disabilities.
- Provide temporary and partial income replacement enabling maintenance of economic stability for those eligible for Unemployment Insurance or Paid Family Medical Leave.
- Educate employers and enforce labor laws to help protect Delaware workers.
- Collects and provides data, analysis, and projections related to occupational and labor market information to enable informed decision making.
- Work creatively and collaboratively for solutions to foreseeable and unexpected changes in the economy and the workforce.



Overview

The mission of the Department of Labor (DOL) is to connect people to jobs, resources, monetary benefits, workplace protections and labor market information to promote financial independence, workplace justice and a strong economy.

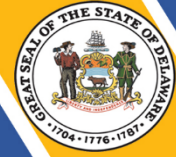
On the Web

For more information, visit dol.delaware.gov and joblink.delaware.gov

Performance Measures

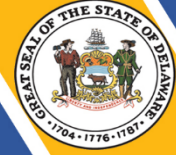
IPU	Performance Measure Name	Fiscal Year 2023 Actual	Fiscal Year 2024 Budget	Fiscal Year 2025 Governor's Recommended
60-06-01	<i>Unemployment Insurance (UI)</i>			
	% of UI claims first payments made timely	63.20%	80.00%	85.00%
	% of new employer tax accounts established timely	70.20%	80.00%	85.00%
60-07-01	<i>Office of Workers' Compensation</i>			
	# of days from petition filed to hearing date	146.63	120	120
	# of days from hearing to decision	36.93	35	14

Labor



IPU	Performance Measure Name	Fiscal Year 2023 Actual	Fiscal Year 2024 Budget	Fiscal Year 2025 Governor's Recommended
60-07-02	<i>Office of Labor Law Enforcement</i>			
	# of days to resolve wage and hour payment claims	22.93	30	30
	# of days to resolve prevailing wage claims	85	90	90
60-07-03	<i>Occupational Safety and Health Administration / Bureau of Labor Statistics*</i>			
	# of safety and health consultation visits	107	150	200
	# of Survey of Occupational Injuries and Illnesses	2554	2700	2700
60-07-04	<i>Anti-Discrimination*</i>			
	# of days to resolve discrimination claims	196	180	180
60-08-10	<i>Vocational Rehabilitation Services</i>			
	# of clients employed for at least 90 days	754	765	775
	\$ average weekly wage (per hour)	\$15.29	\$15.50	\$16.00
	# of transition students successfully employed for at least 90 days	296	325	335
60-08-20	<i>Disability Determination Services (DDS)</i>			
	# of DDS cases processed	9,833	9,500	9,500
	% accuracy rate from federal	93.1%	94.4%	95.1%
60-09-20	<i>Employment and Training Services</i>			
	Employment rate second quarter after exit	70.85%	67.63%	67.63%

Labor



IPU	Performance Measure Name	Fiscal Year 2023 Actual	Fiscal Year 2024 Budget	Fiscal Year 2025 Governor's Recommended
	Employment rate fourth quarter after exit	75.63%	66.25%	66.25%
	\$ median earnings (one quarter)	\$7,219.09	\$6,250	\$6,250
	% credential attainment	69.27%	67.17%	67.17%