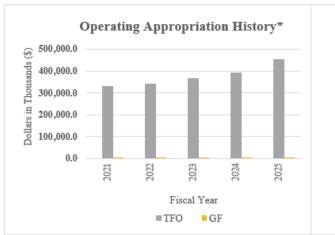
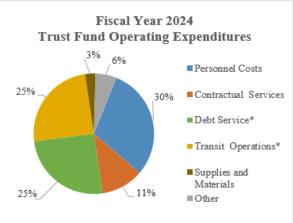


At a Glance

- Maintain 14,402 lane miles of roadways, 1,722 bridges, one ferry, more than 1,200 signals, 300,000 signs, 410 miles of fiber optic cable, 275 traffic cameras, nearly 1000 Intelligent Transportation System devices, more than 3,500 pedestrian signal push buttons, 1,376 miles of storm drains, 3,514 miles of drainage ditches, more than 85,000 drainage structures and 540 storm water management facilities;
- Mow 50,000 acres of grass, trim 126 miles of roadside vegetation and work with the Department of Correction to clean-up 6,000 miles of Delaware roadways;
- Enhance the quality of life in Delaware by integrating transportation, land use and air quality strategies;
- Maintain a transportation program that integrates all modes statewide, including critical roadway projects, transit service, and bicycle and pedestrian improvements;
- Discover and solve transportation problems by collecting, analyzing, summarizing and publishing transportation-related data, including customer service and satisfaction data; and
- Execute and support initiatives in order to reduce crash statistics on Delaware roadways.







^{*}During Fiscal Years 2021-2024, Transportation received federal subsidies from the Coronavirus Aid, Relief, and Economic Security Act and the Coronavirus Response and Relief Supplemental Appropriations Act.

Overview

The mission of the Delaware Department of Transportation (DelDOT) is to promote excellence in transportation for every mode, for every trip, for every dollar and for everyone. To effectively carry out the mission of the department, DelDOT focuses on improving services and making the right investments in Delaware's transportation system at the right time.

On the Web

For more information, visit <u>deldot.gov</u>.

Performance Measures

IPU	Performance Measure Name	Fiscal Year 2024 Actual	Fiscal Year 2025 Budget	Fiscal Year 2026 Governor's Recommended
55-01-01	Office of the Secretary			
	% of Freedom of Information Act responses within 15 days	99	98	98
	% of pre-award audits completed within three days	94	94	95
	complete installation of EV infrastructure on all Alternative			
	Fuel Corridors	0	35%	75%



IPU	Performance Measure Name	Fiscal Year 2024 Actual	Fiscal Year 2025 Budget	Fiscal Year 2026 Governor's Recommended
55-01-02	Finance			
	Department bond rating	Aa1/AA+	Aa1/AA+	Aaa/AA+
	Debt service coverage ratio	6.33	6.25	5.8
	Debt service as a % of revenue	15.2	15.9	18.1
	% of public works contracts			
	advertised within 10 business			
	days of receipt of required information	92	85	85
	mormation)L		05
EE 04 00	C ' P I c'			
55-01-03	Community Relations			
	# of participants attending public workshops and hearings	1668	1000	1000
	public workshops and hearings	1000	1000	1000
55-01-04	Human Resources			
33-01-04	Engineer I-IV Sign-On Bonus			
	program hired**	10	4	10
	program meu	10		10
55-02-01	Technology and Innovation			
33 02 01	% of help desk calls resolved			
	within three working days	85	85	85
	8			
55-03-01	Planning			
	% of preliminary traffic impact			
	studies reviewed within 30 days			
	of receipt	100	100	100
	% of subdivision reviews within			
	45 days of receipt	100	100	100
	% of final traffic impact study			
	reports reviewed within 45 business days of receipt	79	100	100
	Length of bike facilities added	7.9	100	100
	to the network (miles)	9	4	4
55-04-70	Maintenance Districts			I
	% of time snowfall of 4" or less			
	removed within 24 hours after end of storm	100	100	100
	ena oi storiii	100	100	100



IPU	Performance Measure Name	Fiscal Year 2024 Actual	Fiscal Year 2025 Budget	Fiscal Year 2026 Governor's Recommended
	% of time snowfall of 4-8"			
	removed within 48 hours after			
	end of storm	100	100	100
	% of time snowfall of 8" or			
	greater removed within 72	100	100	100
	hours after end of storm	100	100	100
	% of equipment exceeding age	12	10	10
	and/or usage parameters	12	10	10
	% of Community			
	Transportation Fund requests for estimates processed within			
	20 business days	93	85	85
	20 business days	73	03	03
55-06-01	Delaware Transportation Au	thority		
	Statewide annual ridership			
	(millions)	6.9	6.7	6.7
	% system-wide recovery ratio	10	10	10
	# of accidents per 100,000	10	10	10
	miles	2.84	2.25	2.25
55-07-01	US 301 Maintenance Operation	ons		
	Anticipated ridership (millions)	8.6	6.02	6.02
	The state of the s			
55-08-30	Project Teams			
	% of construction projects			
	completed on time including			
	approved time extensions	83	80	80
	% of non-open end construction			
	projects completed with less			
	than 10 percent overruns	52	90	90
	% of bridges rated in good or			
	fair condition	98.4	98.5	97
	# of new or reconstructed curb			
	ramps per year built to			
	Americans with Disabilities Act			
	standards	2005	500	500
	% of pavements in a State of			
	Good Repair (excluding			
	subdivision streets)	90	75	75



55-08-40	Traffic				
	% of critical signal maintenance				
	calls responded to and				
	corrected in 24 hours	96%	100	100	
55-11-10	DMV Administration				
	% of time meeting Division of				
	Motor Vehicles 20-minute wait				
	time standard	56	75	75	
	# of Class D road exams				
	completed	12,568	13,500	14,000	
	# of successful self-service				
	kiosk transactions	98,502	65,000	70,000	
	% increase of social media				
	audience:				
	Facebook	+11.27	+20	+14	
	Instagram	+7.06	+18	+10	
	Twitter	+3.93	+7	+5	
	# of students enrolled in				
	motorcycle safety classes	1,294	1,400	1,400	
	# of vehicle inspections	468,581	475,000	475,000	
55-11-60	Toll Administration				
	% of E-ZPass market use:				
	I-95	88	84	84	
	SR 1-Dover	83	82	82	
	SR 1-Biddles	82	82	82	