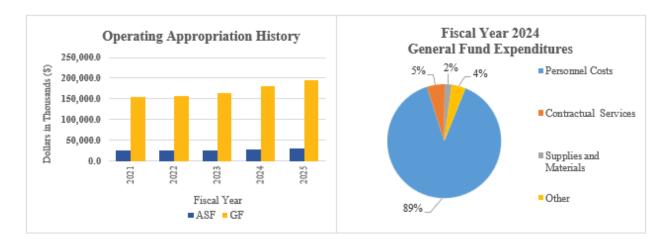


#### At a Glance

- Enhance the quality of life for all Delaware residents and visitors by providing professional, competent, and compassionate law enforcement services, in part by responding to approximately 366,558 calls for service annually.
- Prepare for and respond to natural and man-made catastrophes, ensure federal and state mandates for services are accomplished, and assist communities in planning to become disaster-resistant by providing over 27 outreach programs.
- Ensure reliable and effective statewide emergency communications capability by supporting and maintaining both the statewide 800 MHz, 700 MHz, and conventional radio systems.
- Protect the health of residents and youth by enforcing state and federal statutes on the prohibition of the sale of alcohol, tobacco, and marijuana to minors by monitoring the 1,221 tobacco, 1,293 alcohol retailers, and 8,132 marijuana licensed establishments statewide.
- Improve highway safety by supporting enforcement and providing public awareness
  programs and educational efforts to increase seatbelt use, and reduce impaired driving,
  distracted driving, pedestrian crashes, and fatal crashes, through the administration and
  oversight of a combination of federal grants totaling approximately \$7.0 million with
  approximately 55 subgrantees.





#### **Overview**

The mission of the Department of Safety and Homeland Security (DSHS) is to promote and protect the safety of people and property in Delaware. DSHS is comprised of 12 divisions: Office of the Secretary; Division of Communication; Delaware Emergency Management Agency; Office of Highway Safety; Developmental Disabilities Council; State Council for Persons with Disabilities; Division of Gaming Enforcement; Division of Forensic Science; Capitol Police; Division of Alcohol and Tobacco Enforcement; Office of the Marijuana Commissioner; and State Police. Each division provides an agency-specific service to the residents and visitors of the State.

#### On the Web

For more information, visit dshs.delaware.gov.

#### **Performance Measures**

Performance Measure Name	Fiscal Year 2024 Actual	Fiscal Year 2025 Budget	Fiscal Year 2026 Governor's Recommended
Administration			
% of constituent contacts responded to within three days	168	168	170
% of Accredited Police Agencies	N/A*	42%	56%
	Name  Administration % of constituent contacts responded to within three days % of Accredited Police Agencies	Performance Measure Name  2024 Actual  Administration  % of constituent contacts responded to within three days % of Accredited Police Agencies N/A*	Performance Measure Name  2024 Actual  2025 Budget  Administration  % of constituent contacts responded to within three days  168



IPU	Performance Measure Name	Fiscal Year 2024 Actual	Fiscal Year 2025 Budget	Fiscal Year 2026 Governor's Recommended
45-01-20	Communication			
	% of statewide 800 MHz			
	portable radio coverage	98%	98%	98%
	% of statewide 800 MHz			
	portable radio in-building			
	coverage	95%	95%	95%
	% of statewide 800 MHz			
	Network availability	99.999%	99.999%	99.999%
45-01-30	Delaware Emergency Manage	ement Aaency (DE	MA)	
	# of completed major plans	<i>y y</i> (	,	
	within the reporting period	3	2	2
	% of responses to any event in			
	coordination with all federal,			
	state and local partners	100%	100%	100%
	# of exercises participated in to test and evaluate plans and procedures during the			
	reporting period	25	30	25
	# of emergency management jurisdictions in which training and outreach were provided to in-state partners in support of			
	plans	5	5	5
45-01-40	Highway Safety			
	% of seatbelt use	92.3%	94.8%	96.2%
	# of alcohol-related fatalities*	49	31	30.6
	# of speeding-related fatalities	36	39.8	39.2
	# of motorcycle fatalities	18	18.4	18.2
	# of pedestrian fatalities			
	* Data is collected by calendar y	21	27.2	26.8
	December 31, 2023, except alcohol most current data.			

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IPU	Performance Measure Name	Fiscal Year 2024 Actual	Fiscal Year 2025 Budget	Fiscal Year 2026 Governor's Recommended
45-01-50	Developmental Disabilities Co	ouncil		
	# of Partners in Policymaking			
	program	14	20	20
45-01-60	State Council for Persons with	h Disabilities (SCP	D)	
	# of bills, regulations, and			
	policies reviewed	174	150	155
	# of bills, regulations and			
	policies impacted by SCPD	4.5	45	40
	advocacy	45	47	49
45-01-70	Division of Gaming Enforcem	ent		
	# of criminal investigations			
	investigated by detectives	142	500	500
	# of background investigations	1011	4000	4000
	completed by investigators	1211	1300	1300
	# of applicants recommended for license denial/revocation	17	30	30
	# of persons recommended for	17	30	30
	Lottery Involuntary Exclusion			
	list	0	5	5
45-01-80	Division of Forensic Science			
	# of days for controlled			
	substance turnaround	28	40	40
	# of days for DNA analysis			
	turnaround	(7.5	55	55
		67.5	55	55
45-02-10	Capitol Police	,		ı
	# of community			
	policing/training seminars	00	0.0	
	offered to state employees	90	30	30
	# of entrants screened for weapons and contraband			
	entering secure state facilities	1,428,311	700,000	700,000
	checking secure state facilities	1,720,311	700,000	700,000

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IPU	Performance Measure Name	Fiscal Year 2024 Actual	Fiscal Year 2025 Budget	Fiscal Year 2026 Governor's Recommended
45.04.40	Diri CALLI IMI	П. С.		
45-04-10	<i>Division of Alcohol and Tobac</i> % of compliance with	co Enjorcement		
	prohibition on sale of alcohol to minors (under 21)	89	89	89
	% of compliance with prohibition on sale of tobacco to minors (under 18)	94	94	94
	% of complaints investigated and resolved within 30 days	98	98	98
	# of servers trained to serve alcohol In person class			
	Online	8000	8000	8000
45-05-10	Office of the Marijuana Comm	nissioner		
	Dollar Amount of Marijuana Products Sold	N/A*	\$48,000,000	\$200,000,000
	Open Cultivation Licenses Issued/Active	N/A*	20	29
	Micro Cultivation Licenses Issued/Active	N/A*	20	20
	Social Equity Cultivation Licenses Issued/Active	N/A*	10	10
	Social Equity Micro Cultivation Licenses Issued/Active	N/A* N/A*	10	10
	Open Manufacturer Licenses Issued/Active Micro Manufacturer Licenses	N/A*	10	17
	Issued/Active Social Equity Manufacturer	N/A*	10	10
	Licenses Issued/Active Open Retailer Licenses	N/A*	10	10
	Issued/Active Social Equity Retailer Licenses	N/A*	15	29
	Issued/Active Open Testing Lab Licenses	N/A*	15	15
	Issued/Active Social Equity Testing Lab	N/A*	2	3
	Licenses Issued/Active Number of Registered Medical	N/A*	2	2
	Marijuana Patients	N/A	16,165	14,000



IPU	Performance Measure Name	Fiscal Year 2024 Actual	Fiscal Year 2025 Budget	Fiscal Year 2026 Governor's Recommended
	*New Division added to DSHS in F	Y2024		
45-06-01	Executive			
	# of persons in recruit class	50	50	60
	% of minority representation in recruit class	36%	45%	42%
	# of video evidence requests	8,485	7,000	8,250
	# of technology problems addressed	3,166	3,400	3,000
45-06-02	<b>Building Maintenance and Co</b>	nstruction		
	# of minor capital improvement			
	projects performed in house	28	14	25
	# of projects	29	21	25

45-06-03	Patrol				
	# of complaints handled by				
	patrol officers	129,975	133,000	128,500	
	# of drivers arrested for traffic				
	charges	64,591	60,000	64,000	
	# of traffic arrests (charges)	107,698	100,000	108,000	
	# of driving under the influence				
	arrests	2,478	2,800	2,550	
45-06-04	Criminal Investigation				
	# of criminal cases investigated	35,289	38,000	35,000	
	% of cases cleared	60%	60%	60%	
	# of domestic violence				
	complaints:				
	investigated	10,733	11,000	10,500	
	cleared by arrest	5,096	6,000	5,000	
	referred to victim services	1,624	1,000	1,600	
	# of high-tech crime cases	297	290	300	
	1				
45-06-05	Special Investigation				
	# of special investigations:	614	600	600	

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	auto theft	26	20	20
	vice	5,257	6,700	5,200
	drug unit			
	# of special investigation			
	arrests:			
	auto theft	216	200	200
	vice	14	10	12
	drug unit	4,000	4,200	4,000
45-06-06	Aviation			
	# of missions	4,782	5,000	4,800
	% of medivac missions	48%	45%	50%
45-06-07	Traffic			
	# of investigated crashes	21,477	22,000	18,635
	# of investigated injury-			
	producing crashes	3,191	3,000	3,100
	# of investigated property			
	damage only crashes	18,286	18,000	18,100
	# of drivers arrested in			
	investigated crashes	11,509	12,000	11,250
	# of drivers arrested in			
	investigated injury-producing			
	crashes	2,554	3,000	2,500
	# of drivers arrested in			
	investigated property damage			
	only crashes	8,955	9,000	8,900
	# of investigated hit-and-run			
	crashes	3,384	3,500	3,300
	# of investigated animal-related			
	crashes	1,922	2,000	1,850
	# of commercial motor vehicle			
	summons issued	3,794	3,500	3,750
<i>45-06-08</i>	State Bureau of Identification			
	# of criminal histories			
	requested	68,743	90,000	67,500
	Average wait time for a criminal			
	history check (weeks)	1-2 days	1	1-2 days
45-06-09	Training	T		
	# of in-service training classes	110	00	100
	offered	110	80	100
	# of students trained	1,237	1,500	1,000

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	# of recruits trained: Delaware State Police (DSP) non-DSP	61 24	60 30	55 25
45-06-10	Communications			
	# of calls for service at 911			
	centers	366,558	370,000	350,000
	# of calls dispatched to officers	275,963	225,000	265,000
	# of calls tele-served by			
	dispatcher	90,595	100,000	90,000
	# of building alarms received	17,960	20,000	16,500
	# of officers for whom			
	communications centers are			
	responsible	1,000 +/-	900	1,000
45-06-11	Transportation			
	% of vehicles requiring outside			
	contractual repairs	10%	5%	10%
	Average repair time including			
	rollout activities (days)	25	20	24
45-06-12	Community Relations			
	# of total victim service cases with:			
	immediate response interviews in person	3,828	5000	3,750
	interviews by phone	305	320	300
	written correspondence	703	700	650
		8,840	9,200	8,000
		8,816	11,000	8,500
	# of Citizens' Police Academy			
	classes*	0	3	20
	# of citizens trained*	0	75	20
	* Performance results have been impa	cted by COVID-19		